

PRELIMINARY PROGRAM 2000
PROGRAMME PRÉLIMINAIRE 2000

**DEMYSTIFYING THE DRAGON:
STRATEGIES FOR 2000 PLUS**

**DÉMYTHIFIER LE DRAGON:
STRATÉGIES POUR L'AN 2000 ET AU-DELÀ**



**May 5-11, 2000
Vancouver, BC**

**5-11 Mai, 2000
Vancouver, BC**

**Medical Library Association
(MLA)**

**Canadian
Health Libraries Association/
Association des bibliothèques de la
santé du Canada (CHLA/ABSC)**

Register before March 20 and SAVE! If you have already registered, share this program with a colleague.

Medical Library Association
Suite 1900
65 East Wacker Place
Chicago, IL 60601-7298
www.mlanet.org

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DEMYSTIFYING THE DRAGON: STRATEGIES FOR 2000 PLUS

Be part of millennial history by attending MLA/CHLA 2000, the first ever Medical Library Association (MLA)-Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC) joint annual meeting. The theme of the conference is *Demystifying the Dragon: Strategies for 2000 Plus*. In the West, the dragon is a fire-eating monster to be feared and slain; in the East, however, the dragon symbolizes life, growth, riches, virtue, and harmony.

Life

- Rejuvenate yourself by making new contacts with colleagues, exhibitors, and speakers.
- Share ideas and prepare for the future.

Growth

- Hear keynote speakers David Suzuki, outspoken Canadian scientist, environmentalist, and broadcaster; and Tom Ferguson, editor of *The Ferguson Report: The Newsletter of Online Health* and fervent advocate of self-help and self-care.
- Attend symposia on two hot topics—alternative medicine and electronic publishing.

Riches

- More people—meet old friends and make new ones.
- More exhibits—visit over 130 booths.
- More continuing education—keep your skills up-to-date.
- More papers and posters—find out what your colleagues are doing well and what you could be doing better.
- More ideas—attend a truly North America-wide event.



**Brett A. Kirkpatrick, AHIP, Chair,
2000 National Program Committee**



**Liz Bayley, CHLA/ABSC Representative,
2000 National Program Committee, and
President, Canadian Health Libraries
Association/Association des bibliothèques
de la santé du Canada**

Virtue

- Get involved in your associations, chapters, sections, and their activities.
- Express your opinions at an open forum on benchmarking and on the future of health sciences libraries.

Harmony

- Attend the opening reception and closing party and discover the quality of Canadian beer!
- Relax and enjoy the wonders of beautiful British Columbia and the excitement and hospitality of Vancouver.

We hope to see you all in Vancouver from May 5–11, 2000.

Brett A. Kirkpatrick, AHIP
Chair, 2000 National Program Committee

Liz Bayley
CHLA/ABSC Representative, 2000 National Program Committee, and President, Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada

DÉMYTHIFIER LE DRAGON: STRATÉGIES POUR L'AN 2000 ET AU-DELÀ

Devenez acteur ou actrice de l'histoire du nouveau millénaire en participant au Congrès 2000 de la MLA/ABSC, la première réunion annuelle conjointe jamais tenue de la Medical Library Association (MLA) et l'Association des bibliothèques de la santé du Canada/Canadian Health Libraries Association (ABSC/CHLA). Le thème de ce congrès est *Démythifier le dragon: stratégies pour l'an 2000 et au-delà*. En Occident, le dragon est un monstre qui crache du feu et que l'on doit craindre et pourfendre. En Orient, le dragon symbolise la vie, la croissance, la richesse, la vertu et l'harmonie.

Vie

- Retrouvez la jeunesse en établissant de nouveaux contacts avec des collègues, des exposants et des conférenciers.
- Partagez des idées et préparez l'avenir.

Croissance

- Venez entendre les conférenciers principaux que sont David Suzuki, remarquable scientifique canadien, environnementaliste et communicateur, et Tom Ferguson, éditeur de *The Ferguson Report: The Newsletter of Online Health* et fervent défenseur de l'entraide et de l'autonomie en matière de soins.
- Assistez à des symposiums sur deux sujets d'actualité, soit les médecines douces et l'édition.

Richesse

- Plus de personnes—venez revoir de vieux amis et vous en faire des nouveaux.
- Plus d'expositions—venez visiter plus de 130 stands.
- Plus de formation professionnelle—gardez vos compétences à jour.
- Plus de communications écrites et d'affiches—découvrez ce que vos collègues font de bien et ce que vous pourriez améliorer.
- Plus d'idées—assistez à un véritable événement à l'échelle de l'Amérique du Nord.



**Brett A. Kirkpatrick, AHIP, Chair,
2000 National Program Committee**



**Liz Bayley, ABSC/CHLA Representative,
Comité national du programme 2000,
et President, Canadian Health Libraries
Association/Association des
bibliothèques de la santé du Canada**

Vertu

- Participez aux activités de vos associations, chapitres et sections.
- Exprimez vos opinions lors d'un forum libre sur l'étalonnage et sur l'avenir des bibliothèques de sciences de la santé.

Harmonie

- Assistez à la réception d'ouverture et à la soirée de clôture et découvrez la qualité de la bière canadienne!
- Détendez-vous et appréciez les splendeurs de la magnifique Colombie-Britannique de même que l'exaltation et l'hospitalité de Vancouver.

Nous espérons vous voir tous et toutes à Vancouver du 5 au 11 mai de l'an 2000.

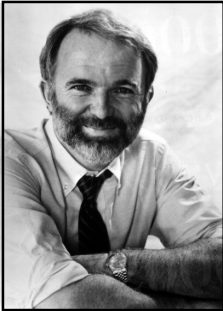
Brett Kirkpatrick
Président, Comité national du programme 2000

Liz Bayley
ABSC/CHLA Representative, Comité national du programme 2000, et Présidente, Association des bibliothèques de la santé du Canada/Canadian Health Libraries Association

PLENARY SESSION FEATURED SPEAKERS

Plenary Session I
Sunday, May 7

10:30 A.M.—NOON



Tom Ferguson, M.D.
 Sponsored in part by EBSCO
 Information Services.

The John P. McGovern Lecture
“Digital Doctoring: Health Online and the Empowered Medical Consumer”

Tom Ferguson, M.D., is adjunct associate professor of health informatics at the University of Texas Health Science Center–Houston, and editor and publisher of the *Ferguson Report*, the industry newsletter of online health. He is the author of *Health Online: How to Find Health Information, Support Groups and Self-Help Communities in Cyberspace* (Addison-Wesley/Perseus Books, 1996).

Dr. Ferguson received his M.D. from the Yale University School of Medicine. He founded the journal *Medical Self-Care* and served for many years as medical reviewer for the *Whole Earth Catalog*. He has received the National Educational Press Association’s Distinguished Achievement Award and was recently honored by the Intel Corporation’s Internet Health Initiative as one of the four pioneering “online health heroes.”

Dr. Ferguson has been a leading advocate of self-help and self-care for more than twenty years. In his book *Megatrends*, author John Naisbitt cited Dr. Ferguson’s work as representing “the essence of the shift from institutional help to self-help.” In 1993, Dr. Ferguson organized the world’s first conference devoted to the development and study of consumer-oriented computer resources in health care. He is a frequent keynote speaker at professional conferences and has served as a consultant to many of the leading companies in the emerging online health industry.

Monday, May 8

9:00 A.M.—10:00A.M.



Judith Messerle, AHIP

The Janet Doe Lecture

Medical Library Association (MLA) Past President (1986/87) Judith Messerle, AHIP, has been chosen as the 2000 Janet Doe Lecturer. An MLA member for more than twenty years and Fellow since May 1999, Judith Messerle, AHIP, has had an impact on many key MLA programs. During her presidency Messerle contributed to the development of the association’s constitution, MLA’s Strategic Plan and, since 1989, has served on the Task Force on Knowledge and Skills, which led to the publication, *Platform for Change*, MLA’s educational policy statement. Also a past president of the Association of Academic Health Science Library Directors (AAHSLD), she is former chair of the Joint MLA/AAHSLD Legislative Task Force. An accomplished author, Messerle coedited the popular MLA standard text, *Hospital Library Management*, which earned her MLA’s Ida and George Eliot Prize in 1984.

Plenary II
Tuesday, May 9

9:00 A.M.—10:00 A.M.



David Suzuki

The Ecological Millennium: Setting the Bottom Line

David Suzuki was born in Vancouver. He interrupted a distinguished career as a geneticist to become an award-winning broadcaster and environmental scientist. He hosts *The Nature of Things*, now in its fortieth season, and is a full professor at the University of British Columbia in the Sustainable Development Research Institute. A foundation bearing his name funds a balanced program of research, applications, education, and advocacy to support the rediscovery of our place in nature. He has received thirteen honorary degrees, UNESCO’s Kalinga Prize for Science, the U.N. Environment Program Medal, and the Global 500.

As the new millennium begins, people around the world anticipate change, hoping for a new beginning. But ecological destruction increases on a global scale. Dr. Suzuki will discuss our true challenge—the need to find a way to live rich, fulfilling lives without destroying the web of nature that contains and supports all life. He will delve into the complexities of our natures—both social and spiritual—in the compelling and easily understood way characteristic of his television shows. He will address the librarian’s role in supporting solutions in science and society, touching our minds and our hearts and drawing from the many facets of his experience and expertise.

Plenary Session III
Wednesday, May 10

10:45 A.M.—NOON

Demystifying Electronic Publishing: Revelations on the Revolution in Publishing

Electronic publishing is hailed as the greatest advancement in publishing since the invention of the printing press. New technological improvements promise even greater benefits to authors, publishers, and readers increasing the appeal and drive toward electronic publishing. Industry players are forging new business models and partnerships and announcing new initiatives with greater frequency. What will be our role in the new future?

After the plenary session, continue to explore the myth and reality of electronic publishing by attending the post-conference symposium, “Dragon by the Tail: The Myth and Reality of Electronic Journals,” which starts at 12:15 p.m. A symposium description is on page 18 and symposium registration is required. The symposium is sponsored by MLA’s Collection Development, Medical School Libraries, and Technical Services Sections.

THANK YOU

MLA gratefully acknowledges the generous financial support of the following organizations who are helping to ensure the success of the annual meeting:

GOLD SPONSORS

- ★ EBSCO Subscription Services
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SILVER SPONSORS

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- ★ RoweCom, Inc.
- ★ SilverPlatter Information, Inc.



Each year, MLA sections develop program topics to address current issues and challenges facing health sciences information professionals today. Other MLA groups may co-sponsor a particular session. The following general topics will be supported by contributed or invited papers, which will be listed in the *Official Program* distributed to those attending MLA/CHLA 2000.

Sunday, May 7/Le dimanche 7 mai, 4:00 P.M. 5:30 P.M.

PROGRAM SESSION I

Contributed Papers	Sponsor(s)
<i>Calming the Dragon: The Mind-Body Connection in Healing Trends, resources, and controversies in mind-body therapies, including nontraditional and non-Western approaches</i>	Chiropractic Libraries, Consumer and Patient Health Information, International Cooperation, Complementary Medicine SIG, Mental Health SIG
<i>Dragons Roar: New Perspectives</i> Special contributed paper session for new graduates and current students	Medical Library Education
<i>Approaches to Organizational Change: Library Services in Health System Mergers</i> Papers will span the range of implications for library services, from access to electronic resources and licensing issues to remote access, staffing and managing system-wide libraries	Medical School Libraries
<i>Tracking the Gray Literature: Capturing the Elusive Dragon, Tracking the Noncommercially Published Literature and Making It Available</i>	Public Health/Health Administration, Collection Development, Research, Technical Services
Invited Speakers	Sponsor(s)
<i>Recording for the Future: Demystifying the Oral History Process</i> Panel presentations will include the following: Overview of the MLA Oral History Project Overview of oral history and its value as a research technique, preparation and technique, and products now and future (audio/video/digital)	History of the Health Sciences, Medical Society Libraries, Oral History Committee
<i>Dragon Lore: Copyright from an International Perspective</i> by Dr. Kenneth Crews	International Cooperation, Corporate Information (pending), Pharmacy and Drug Information, Public Services
<i>The 2000 EMBASE Lecture</i> Presented annually at the MLA meeting	Pharmacy and Drug Information
<i>Evidence-Based Librarianship: Tools We ALL Can Use, Part 1</i> Randomized Controlled Trials in Librarianship, a How To Guide by Ann McKibbin, McMaster University, Hamilton, ON Cohort Studies in Librarianship: Prospective and Retrospective Approaches Involving Library Education Programs and Collection Use Studies (speaker to be announced) Ethnographic Studies in Librarianship by Michelynn McKnight, Norman Regional Hospital, Norman, OK	Research, Collection Development, Federal Libraries

Monday, May 8/Le lundi 8 mai, 4:00 P.M. 5:30 P.M.

PROGRAM SESSION II

Contributed Papers	Sponsor(s)
<i>Demystifying the Library: Expanding Horizons in End-User Training; New Roles and Techniques for Librarians</i>	Cancer Librarians, Hospital Libraries, Pharmacy and Drug Information
<i>Feng-Shui for Surviving the Downsizing Dragon</i>	Federal Libraries, Hospital Libraries
<i>Clinical Applications of Technologies: Linking Knowledge-Based Information to the Clinical Record</i>	Medical Informatics, Medical School Libraries
<i>On the Wings of the Dragon: Transforming Core Competencies into Practice: Developing Present and Future Information Services Professionals</i>	Public Services, Medical Library Education
Invited Speakers	Sponsor(s)
<i>The Hospital Automation Forum: Hospital Libraries and the Internet in the New Millennium</i>	Hospital Libraries
<i>Getting Health Information to the World: International Programs at the National Library of Medicine</i> by Dr. Elliot Siegel, National Library of Medicine, Bethesda, MD	International Cooperation
<i>You Never Stop Learning: Developing Leadership Skills Throughout Your Career</i>	Medical School Libraries
<i>Innovations and Collaborations in Veterinary Libraries: A Facilitated Network Session</i>	Veterinary Medical Libraries

Tuesday, May 9/Le mardi 9 mai, 2:30 P.M. 4:00 P.M.

PROGRAM SESSION III

Contributed Papers	Sponsor(s)
<i>Moving Toward the Mainstream: Providing Consumer Health Information in the Community Setting</i>	Consumer and Patient Health Information
<i>Growth and Harmony, Part 1: Innovative Solutions to Networking Issues</i>	Educational Media and Technologies
<i>Life-long Learning: Information Competencies for the Health Practitioner</i>	Medical Informatics, Medical School Libraries, Public Health/Health Administration
<i>East/West: Merging Trends in Medical Therapeutics</i>	Relevant Issues, Consumer and Patient Health Information, History of the Health Sciences, International Cooperation, Medical Society Libraries
Invited Speakers	Sponsor(s)
JCAHO and KBI <i>Using Them to Build Stronger Hospital Libraries</i>	Hospital Libraries, Federal Libraries
<i>Hedges/Filters for Evidence-Based Literature</i> by Ann McKibbin, McMaster University, Hamilton, ON	Nursing and Allied Health Resources, Dental
<i>New Trends in Automated Library Systems</i> Key speakers will address areas of library automation across the spectrum of interests for medical librarians	Technical Services, Hospital Libraries
<i>Taming the Dragon: The SPARC Initiative for Scholarly Publishing</i> (speaker to be announced)	Veterinary Medical Libraries

Wednesday, May 10/Le mercredi 10 mai, 9:00 A.M. 10:30 A.M.

PROGRAM SESSION IV

Contributed Papers	Sponsor(s)
<i>Growth and Harmony, Part 2: Use of Technology to Design Space, Allocate Resources, and Organize Collections</i>	Educational Media and Technologies
<i>Strategic Approaches I: Special General Session</i>	National Program Committee
<i>Strategic Approaches II: Special General Session</i>	National Program Committee
<i>Outreach to Public Health Professionals: Demystifying the Dragon of Population-based Service</i>	Public Health/Health Administration, Nursing and Allied Health Resources, Outreach SIG
<i>Weaving the Web: Creating and Managing Web Databases, Effective Design and Management of Information-Rich Databases Accessible on the Web as well as Team Projects</i>	Public Services, Hospital Libraries
Invited Speakers	Sponsor(s)
<i>Walking Hand-in-Hand: Consumer Health Advocacy</i>	Consumer and Patient Health Information, Hospital Libraries, Nursing and Allied Health Resources
<i>Collaborating to Create Opportunity: Building and Growing Consortia to Provide Resources</i> This session explores the development, inner workings, and future directions of several multi-type library consortia	Medical School Libraries, Hospital Libraries
<i>Evidence-Based Librarianship: Tools We ALL Can Use, Part 2</i> Systematic Reviews of the Library Literature How Librarians Can Conduct Systematic Reviews for Health Care Professionals by Molly Harris, Librarian, Cochrane Collaboration Center, San Antonio, TX	Research, Public Services

All section program sessions sponsored in part by EBSCO Subscription Services.

	Friday, May 5	Saturday, May 6	Sunday, May 7	Monday, May 8	Tuesday, May 9	Wednesday, May 10	Thursday, May 11
7 A.M.			Committee Meetings (7 A.M. 9 A.M.) New Members Reception (7:30 A.M. 9 A.M.) Section Business 1 (7:30 A.M. 9 A.M.)	Committee Meetings (7 A.M. 9 A.M.) Sunrise Seminars (7:30 A.M. 8:15 A.M.)	Committee Meetings (7 A.M. 9 A.M.) CHLA/ABSC Annual General Meeting (7:30 A.M. 9 A.M.) Sunrise Seminars (7:30 A.M. 8:15 A.M.)	Committee Meetings (7 A.M. 9 A.M.)	
8 A.M.	Continuing Education Courses (8 A.M. 5 P.M.) CHLA/ABSC Board Meeting (8 A.M. 5 P.M.)	Continuing Education Courses (8 A.M. 5 P.M.) Chapter Council (8 A.M. 4 P.M.) CHLA/ABSC Board of Directors Meeting (8 A.M. 5 P.M.) Committee Meetings (8 A.M. 5 P.M.)			Chapter CE Chairs (8 A.M. 9 A.M.)		
9 A.M.	MLA Board of Directors Meeting (9 A.M. 5 P.M.)		Welcome to annual meeting Presidential Address (9 A.M. 10 A.M.)	Janet Doe Lecture (9 A.M. 10 A.M.)	Plenary II (9 A.M. 10 A.M.)	Section Program IV (9 A.M. 10:30 A.M.)	CE Committee (9 A.M. 5 P.M.)
10 A.M.			Exhibits Open (10 A.M. 5 P.M.) Break* (10 A.M. 10:30 A.M.) Plenary I (10:30 A.M. NOON)	Exhibits Open (10 A.M. NOON) Break* (10 A.M. 10:30 A.M.) SIG/Informal Meetings (10:30 A.M. NOON) NLM Update (10:30 A.M. NOON)	Exhibits Open (10 A.M. 3 P.M.) Break* (10 A.M. 10:30 A.M.) MLA Business II Inaugural Address (10:30 A.M. NOON)	Plenary III (10:45 A.M. NOON)	
11 A.M. NOON		Section Council (NOON 4 P.M.) Conference Symposium (12:30 P.M. 5 P.M.)	Chapter Sharing Roundtables Luncheon (NOON 2 P.M.)	Awards Luncheon and Ceremony (NOON 2 P.M.)	CHLA/ABSC Chapter Presidents Lunch (NOON 2 P.M.) Section Business 2 (12:30 P.M. 2 P.M.)	MLA Board of Directors Meeting (NOON 1:30 P.M.) CHLA/ABSC Board of Directors Meeting (NOON 4 P.M.) Conference Symposium (12:15 P.M. 9 P.M.)	
1 P.M.						Section Council (1 P.M. 3 P.M.) Continuing Education Courses (1 P.M. 5 P.M.) CE Committee (1:30 P.M. 5 P.M.)	
2 P.M.			MLA Business I (2 P.M. 3:30 P.M.)	Exhibits Open (2 P.M. 5 P.M.) CISTI Update (2 P.M. 3:00 P.M.) Poster Session (2 P.M. 4 P.M.) Section CE Chairs (2 P.M. 3 P.M.) Legislative Update (2:30 P.M. 4 P.M.)	Break* (2 P.M. 2:30 P.M.) Section Program III (2:30 P.M. 4 P.M.)		
3 P.M.			Break* (3:30 P.M. 4 P.M.)	Open Forum (3 P.M. 4 P.M.) SIG/Informal Meetings (3 P.M. 4 P.M.) Break* (3:30 P.M. 4 P.M.)			
4 P.M.		New Leaders (4:15 P.M. 4:45 P.M.) Section/Chapter Leaders (4:45 P.M. 5:15 P.M.)	Section Program I (4 P.M. 5:30 P.M.)	Section Program II (4 P.M. 5:30 P.M.)	SIG Informal Meetings (4 P.M. 6 P.M.)		
5 P.M.		The Dragon Demystified Welcome Reception and Opening of Hall of Exhibits (5:45 P.M. 7:45 P.M.)	International Visitors Reception (5:30 P.M. 6:30 P.M.) Library School Reunion (5:30 P.M. 6:30 P.M.)	Hospital Libraries Section Connection Reception (5:30 P.M. 7 P.M.) SIG Informal Meetings (5:30 P.M. 7 P.M.)			
6 P.M.							
7 P.M.			Friends of the NLM: First Nations and Inuit Art Evening (7 P.M. 9 P.M.)		A Canadian Farewell (closing reception) (7 P.M. 10 P.M.)		

* Breaks in the Hall of Exhibits

MLA/CHLA 2000 at a Glance sponsored in part by HARRASSOWITZ.

Use these advanced knowledge strategies to demystify learning at MLA/CHLA 2000.

Participate in the professional education offerings at MLA/CHLA 2000. Take this time to advance your knowledge and skills, and stay at the forefront of your profession with MLA's continuing education (CE) courses. The courses are organized in tracks according to the Seven Essential Areas of Knowledge as described in *Platform for Change*, MLA's educational policy statement (www.mlanet.org/education/pfcindex.html).

MLA CE contact hours and **course fees in U.S. dollars (USD) and Canadian dollars (CDN) for both full- and half-day courses are indicated on the following pages.** All hands-on computer courses will be held at off-site facilities, not at the convention center. These courses are clearly marked as part of the course description with the hand icon. **Fees in Canadian dollars are listed in parentheses. If you are a nonmember, please add \$50 (USD) or \$75 (CDN) to your course fees.** The fee for MLA or CHLA Student Members is \$25.00 (USD) \$35.00 (CDN) pending space availability. Room assignments and off-site facility locations will be listed in the *Official Program*. Registration is handled on a first come, first served basis, and no waiting lists are maintained. Some instructors have established a maximum attendance size, which is part of the course description. So register early by sending in your Registration Form today.

For more information regarding each course, please see the MLANET Education Clearinghouse at www.mlanet.org/education/cech/.

ESSENTIAL AREAS OF KNOWLEDGE

100s	Health Sciences Environment and Information Policies	500s	Information Systems and Technology
200s	Management of Information Services	600s	Instructional Support Systems
300s	Health Sciences Information Services	700s	Research, Analysis, and Interpretation
400s	Health Sciences Resource Management		

LEGEND FOR COURSE LISTINGS

Course number

Course title

Fee in U.S. dollars (Fee in Canadian dollars)

Course description.

Instructor, Institutional affiliation



= Hands-On

FRIDAY, MAY 5

FULL-DAY COURSES

8:00 A.M.—5:00 P.M.

8 CONTACT HOURS

200

Management for Solo Librarians ... and Others

\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

Do you work alone? Do you have trouble getting it all done? Find the solutions for the issues and challenges of managing a small, limited-resource medical or hospital library staffed by one person or one professional with nonprofessional assistance. Acquire the tools and the confidence to be your institution's sole information provider.

Judith A. Siess, President, Information Bridges International, Inc., Cleveland, OH

300

Nursing Information Access: Library Services for the Nursing Profession

\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

Intended Audience: Basic knowledge of MEDLINE and health sciences librarianship.

Cover the unique aspects of nursing and the knowledge-based resources that impact nursing information services. Learn about the development of nursing and its literature, assessment of nursing information needs, development of library services for nurses, and nursing information resources. Examine effective database and Internet search techniques. Receive a syllabus with class information, Internet and other resources, and extensive annotated bibliography.

Margaret (Peg) Allen, AHIP, Library Consultant, Stratford, WI; and Sharon Lee Cann, Ed.D., AHIP, Library Consultant, Bluffton, SC

400

Licensing and Managing Electronic Resources

\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 75

Calling all health sciences librarians who need to work with e-resources. Now is your chance to learn about the ways and means of license review and negotiation. In addition, you will learn about options and techniques for managing and tracking electronic resources. You will also have the opportunity to analyze and discuss sample licenses and usage statistics.

Ann Okerson, Associate University Librarian; and Kimberly Parker, Electronic Publications and Collections Specialist; Library, Yale University, New Haven, CT

FRIDAY, MAY 5 (CONT.)

FULL-DAY COURSES

8:00 A.M.–5:00 P.M.

8 CONTACT HOURS

401

The History of the Health Sciences: A One-Day Overview
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

Take an overview of the history of the health sciences in the West. Explore history with a concentration on medicine, a discussion of dentistry, and a look into nursing. Identify major names, issues, discoveries, and publications. Place these major pieces in a coherent historical context for the use of the health information professional.

Stephen J. Greenberg, Ph.D., Reference/Collection Access Librarian, History of Medicine Division, National Library of Medicine, Bethesda, MD; and **Patricia E. Gallagher, AHIP**, Special Projects Coordinator, New York Academy of Medicine, New York

500

Building and Managing Your Digital Library
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 40

Intended Audience: Basic understanding of Web and database technology, and how these technologies can be applied to library practice.

Learn to create and manage a digital library consisting of a set of networked electronic services, databases, and collections. Gain an understanding of digital library affordability, and current and near-future concepts, including metadata, Internet and database technologies, consortial licensing, and profile-driven access.

Scott Garrison, Head, Systems Interface Services, Duke University Medical Center Library, Durham, NC

501

The ABCs of Intranet Development
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

Examine the basic to the advanced in intranet development issues, from the differences between intranet, Internet, and extranet to determining the benefit of an intranet for a library or organization. Study virtual collaborative work areas, electronic forms, and other tools and resources made available through an enterprise-wide intranet.

Kimberly Guenther, Internet/Clinical Information Services Coordinator and UVA Health System Webmaster, Claude Moore Health Sciences Library, University of Virginia–Charlottesville

600

Critically Appraising the Gold: Evaluating Clinical Studies
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

Intended Audience: For participants who have taken "Evidence-based Medicine for Librarians: Panning for Gold" or equivalent experience.

Starting with a pre-course reading, learn to evaluate individual studies in context of a clinical scenario, and make a decision. Begin to initiate nonclinicians into the evidence-based health care process from formulating the question, searching for published evidence, critically appraising the studies, seeing how clinicians make the decision, and evaluating the process. Cover the categories of therapy, diagnosis, prognosis, etiology, and systematic reviews.

Ann McKibbin, Associate Professor; and **Cindy Walker-Dilks**, Assistant Professor, Department of Clinical Epidemiology and Biostatistics; Health Information Research Unit, McMaster University, Hamilton, ON, Canada

601

Technology Tips to Enhance Electronic Presentations
\$350.00 USD (\$515.00 CDN)

Attendance Maximum: 30

Intended Audience: Participants should be familiar with creating text content for the Web or for presentation software, such as PowerPoint.



Enhance and enliven electronic presentations by adding graphics, sound, and motion to your software or Web-based instruction. Improve lectures, conference presentations, department meetings, and management reports. In hands-on exercises, create a presentation template, adding images, sounds, and animation to title and graphics slides on a take-home disk.

Brenda Faye Green, Coordinator of Instructional Services; **John Silver**, Coordinator of Multimedia Laboratory; and **Priscilla Stephenson, AHIP**, Coordinator of Reference Services; Health Sciences Library, University of Tennessee–Memphis

700

Grant Writer's Toolbox: Strategies for Developing Competitive Proposals
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 25

Discover the four elements of a successful grant proposal. Learn about idea development, sources for the best funding, grant proposal marketing, and mechanics of a proposal. Develop the skills required to prepare a competitive grant proposal, including development, organization, and writing style. By the end of this course, you will be a grant-writing pro.

Michele L. Kreidler, Ph.D., Director, Office of Research and Sponsored Programs, Frostburg State University, Frostburg, MD

FRIDAY, MAY 5	HALF-DAY COURSES	8:00 A.M.–NOON	4 CONTACT HOURS
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110 The Joint Commission Standards: Management of Information and Beyond \$150.00 USD (\$220.00 CDN) <i>Attendance Maximum: 30</i>	<p>Take this class for an understanding of the JCAHO Standards for Information Management and their broader implications within the hospital setting. Participants will learn the key issues related to knowledge-based information and identify other accreditation manual chapters that require library services. The class will use case scenarios to practice outlining strategies for JCAHO compliance.</p> <p>Connie Schardt, AHIP, Education Coordinator, Medical Center Library, Duke University, Durham, NC</p>
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312 Business Resources for Health Sciences Librarians and Information Professionals \$225.00 USD (\$330.00 CDN) <i>Attendance Maximum: 30</i> <i>Intended Audience: Librarians new to the business and management environment or who need a refresher in business resources.</i>	<p>Seek ways to increase visibility and extend influence beyond the library. Explore new and innovative methods to become a part of management and to play a pivotal role in the organization's knowledge culture. Fulfill challenging requests for trends, competitors, market shares, mergers, acquisitions, and company or industry information. Gain knowledge in business resources for the health care field. Learn to identify reference, print/nonprint, online, and competitive intelligence resources.</p> <p>Nalini Mahajan, AHIP, Director, Medical Library, Marianjoy Rehabilitation Hospital, Wheaton, IL</p>
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612 Creating Effective Presentations Using Microsoft PowerPoint \$250.00 USD (\$365.00 CDN) <i>Attendance Maximum: 30</i> <i>Intended Audience: Basic computing skills required but previous experience with PowerPoint NOT required.</i>	<p>This introductory class will discuss the principles of effective electronic presentations such as design and layout, and their practical applications. During class, attendees will learn the basics of using Microsoft PowerPoint to create a slide show. Specific topics include slide creation or editing, presentation options, and basic animation, graphics, and data.</p> <p>Julia Kochi, Manager, Digital Library Operations, Library and Center for Knowledge Management, University of California–San Francisco; and Melissa Just, Information Specialist, Norris Medical Library, University of Southern California–Los Angeles</p>
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FRIDAY, MAY 5	HALF-DAY COURSES	1:00 P.M.–5:00P.M.	4 CONTACT HOURS
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321 Introduction to Bioethics and Bioethics Resources \$150.00 USD (\$220.00 CDN) <i>Attendance Maximum: 25</i> <i>Intended Audience: Hospital or academic librarians whose libraries support bioethics committees or programs.</i>	<p>Twentieth century advances in medicine and technology are the basis for most bioethical dilemmas encountered in health care institutions. Librarians with bioethics subject knowledge and familiarity with various information resources can support ethics committees. Enhance your teaching role in your organization by demonstrating the utility of ethics resources to support evidence-based medicine principles.</p> <p>Kirsten Shelstad, AHIP, Lecturer, Department of Family and Community Medicine, University of New Mexico–Albuquerque</p>
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SATURDAY, MAY 6	FULL-DAY COURSES	8:00 A.M.–5:00 P.M.	8 CONTACT HOURS
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131 Understanding and Using Medical Terminology \$225.00 USD (\$330.00 CDN) <i>Attendance Maximum: 25</i>	<p>Build a solid foundation of basic medical terminology through the study of word structure and definitions. This course helps you learn pertinent medical terminology by teaching you to analyze and define medical terms and to explore new terms through a pathway of MeSH tree structures and the new MeSH browser.</p> <p>Margaret Peloquin, AHIP, Head Librarian, Austin Community College, Austin, TX</p>
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132 Applying Copyright Law in Libraries \$225.00 USD (\$330.00 CDN)	<p>Explore copyright issues by analyzing the rights of owners and users of copyrighted works. Discuss permissible practices in for-profit and nonprofit libraries; educational uses; document delivery services; audiovisual materials, databases, and digital information; foreign works; and licensing. Review, analyze, and discuss federal copyright law, including the DMCA, interpretive court decisions, and congressional and other guidelines.</p> <p>James S. Heller, Director of the Law Library and Professor of Law, College of William and Mary, Williamsburg, VA</p>
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SATURDAY, MAY 6 (CONT.)

FULL-DAY COURSES

8:00 A.M.–5:00 P.M.

8 CONTACT HOURS

231

**Chicken Soup and Crawdad
Gumbo: Ethnic Awareness and
Health Information Resources**
\$350.00 USD (\$515.00 CDN)

Attendance Maximum: 30



Increase ethnic awareness and develop tailored health resources materials for your institution. Session will enable participants to use MeSH to develop ethnic health searches on MEDLINE and related databases as well as address JCAHO accreditation standards. Evaluated Web sites will be presented followed by a discussion and hands-on session of Web searching. Additional information on print resources will be provided.

Patricia Sarchet, IAIMS Information Specialist and Medical Anthropologist; and **Amy Gische Lyons**, AHIP, Associate Director, Health Sciences Library, and Project Director; Western New York IAIMS Project, University at Buffalo, Buffalo, NY

332

**The Allied Health Professions:
Information Issues and
Resources**
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 20

Discover the current status of information needs for non-nursing allied health professionals and students. Assess information resources and services, including books, journals, and Internet materials. Discuss historical developments, current controversies, and forecasted changes. Examine the role of government agencies, professional associations, interdisciplinary efforts, and managed environments. Explore recent learning and practice research findings.

Elizabeth Warner, AHIP, Coordinator, Information Literacy Programs, Scott Memorial Library, Academic Information Services and Research, Thomas Jefferson University, Philadelphia; and **Ellen Hall**, AHIP, Interim Director, Dana Medical Library, University of Vermont–Burlington

333

**Introduction to Reference in the
Health Sciences**
\$225.00 USD (\$330.00 CDN)

*Intended audience: Librarians new to
reference or who need a refresher in the
present technological environment.*

Examine typical questions in many disciplines from health sciences users, along with the approaches to users' particular needs. Explore suggested answers and use small group exercises to demonstrate dealing with users and providing optimal service in different contexts. Discuss print and electronic resources, Internet and Web sources, and annotated bibliographies.

Elizabeth Wood, AHIP, Health Sciences Library, Oregon Health Sciences University–Portland

532

**Planning Your Library's Internet
Presence Through Strategic
Goals and Objectives**
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

*Intended Audience: This course is NOT
technical, although participants will
benefit from a basic understanding of Web
site development basics.*

Why go online? What makes a Web site effective? How do you attract a target user community to your Web site and ensure that it has continuing value for them? Address these questions and more as you learn how to apply planning principles to building an effective Web site. Understand how planning applies to an effective Web presence. Create a vision and goals for your own medical library Web site.

Rita Vine, Vice President; and **Henry Mandelbaum**, President; IMR Internet Training, Inc, Toronto, ON, Canada

533

**The Second Generation Medical
Intranet**
\$225.00 USD (\$330.00 CDN)

*Intended Audience: Librarians with inter-
mediate or advanced intranet skills.*

Is your intranet an "intraness?" Learn about the latest intranet-content management technologies and applications. Discover how metadata and a structured database approach can be used to generate dynamic pages on-the-fly! Learn to deliver personalized content to users and capture knowledge in collaboration systems. Examine many more aspects to intranet development than can be mentioned in this brief description.

Howard McQueen, Chief Executive Officer; and **Jean DeMatteo**, Director of Educational Programs; McQueen Consulting, Baltimore, MD

633

**Evidence-Based Medicine for
Librarians: Panning for Gold**
\$225.00 USD (\$330.00 CDN)

Attendance Maximum: 30

*Intended Audience: Librarians with
MEDLINE experience.*

Learn the principles of evidence-based health care, an approach to clinical practice in which clinicians base their decisions and actions on appropriate evidence from health care research literature, in addition to expertise and patient circumstances. Discover the research approaches to therapy, diagnosis, etiology, and prognosis of health conditions and examples of original and review articles on these topics. Explore MEDLINE search approaches for retrieving these articles.

Ann McKibbin, Associate Professor; and **Cindy Walker-Dilks**, Assistant Professor, Department of Clinical Epidemiology and Biostatistics; Health Information Research Unit, McMaster University, Hamilton, ON, Canada

SATURDAY, MAY 6 (CONT.)

FULL-DAY COURSES

8:00 A.M.–5:00 P.M.

8 CONTACT HOURS

731

Making a Difference Through Outreach**\$225.00 USD (\$330.00 CDN)***Attendance Maximum: 30*

Examine theories and best practices for maximizing and measuring success in outreach programs. Learn methods to improve outreach and assess its impact. Cover the key concepts and phases of program planning and evaluation, including needs assessments, goals and objectives, strategies and activities planning, and outcomes measurement. Understand the theories in outreach strategy development and evaluation, and the process for developing and conducting various types of evaluation.

Catherine Burroughs, Project Manager, Outreach Evaluation Project; and **Nancy Press, AHIP**, Network Librarian, NN/LM Pacific Northwest Region; Health Sciences Library, University of Washington–Seattle

732

Understanding Study Design and Statistical Concepts in Clinical Research**\$225.00 USD (\$330.00 CDN)***Attendance Maximum: 30*

Intended Audience: Librarians with previous evidence-based medicine (EBM) experience. Proficiency in the first two steps of EBM, defining the question and searching the literature, is required.

Focus on the third step of the evidence-based medicine (EBM) process: critically appraising the evidence. Discuss how clinical research is reported. Examine critical analysis of selected studies from medical literature. Dive into publication type, study design, threats to validity, and statistical methodologies used in clinical research, including confidence intervals, relative risk, odds ratios, likelihood ratios, number needed to treat, and meta-analysis.

Carol Scherrer, AHIP, Head of Information Services, Library of the Health Sciences; and **Robert G. Mrtek, Ph.D.**, Professor of Medical Education, College of Medicine; University of Illinois–Chicago

SATURDAY, MAY 6

HALF-DAY COURSES

8:00 A.M.–NOON

4 CONTACT HOURS

242

Planning and Managing the Consumer Health Library**\$150.00 USD (\$220.00 CDN)***Attendance Maximum: 50*

If you are just beginning a consumer health service or you have been providing service and feel something is missing, this course is for you. Focus on planning and managing issues related to providing consumer health services or operating a consumer health library. Learn about needs assessment, costs and funding, business plans, volunteer and paid staffing, collection development, policy development, and public relations.

Michele Spatz, Director, Planetree Health Resource Center, The Dalles, OR

243

Benchmarking in a High-Tech Competitive Environment**\$150.00 USD (\$220.00 CDN)***Attendance Maximum: 50*

Discover the power of using comparative and process benchmarking in the high-tech environment of health sciences information. Learn practical methods to prove the value of your services to upper management. Learn to plan and launch a successful benchmarking study that achieves better customer service and improves operational effectiveness, efficiency, and costs. Compare your library services to those of other health sciences libraries. Strive to learn important business and analytical skills to thrive in the future.

Annette Gohlke, Library Consultant, Library Benchmarking International, Universal City, TX

344

Net Explorations: Finding the Internet Evidence**\$250.00 USD (\$365.00 CDN)***Attendance Maximum: 30*

Intended Audience: Basic knowledge of maneuvering in Windows 95 or 98 and of Netscape Navigator or higher.



Be inspired by exploring some of the newest modes of finding clinically relevant evidence on the Web. Learn to evaluate a sample document. Begin to understand the difference between the many new modes of evidence-based materials available in the primary health care domain for practicing clinicians and health sciences librarians.

Anita Lambert-Lanning, Research Librarian; and **Michael F. Evans, M.D.**, Physician and Teacher, Department of Family and Community Medicine; Toronto Western Hospital, Toronto, ON, Canada

SATURDAY, MAY 6 (CONT.)	HALF-DAY COURSES	8:00 A.M.–NOON	4 CONTACT HOURS
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743

Applied Quantitative Methods
\$150.00 USD (\$220.00 CDN)

Do you need to improve your basic understanding of statistics? You can use this course for an overview of basic quantitative and statistical methods in research. Discover descriptive and inferential statistics, types of samples, regression analysis, and *P* values. Emphasize interpreting statistical information rather than computing statistics. Group exercises will help you apply the quantitative concepts to medical library science research.

Roger Pfaffenberger, Professor of Decision Sciences, M.J. Neely School of Business, Texas Christian University–Forth Worth

SATURDAY, MAY 6	HALF-DAY COURSES	1:00 P.M.–5:00P.M.	4 CONTACT HOURS
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254

Psycho-social Aspects of Providing Consumer Health Information
\$150.00 USD (\$220.00 CDN)

Focus on the psycho-social dynamics of providing health information to consumers. Interactive exercises and discussion will teach you to handle problem patrons and respond to ethical dilemmas in the health information setting. Self-care is accented as an important component for the consumer health information provider.

Michele Spatz, Director, Planetree Health Resource Center, The Dalles, OR

754

Research Design and Data Collection
\$150.00 USD (\$220.00 CDN)

Intended Audience: "Applied Quantitative Methods" is highly recommended to provide a review of basic statistical methods.

Are you trying to begin publishing research articles or wishing to improve your research skills? Then this class is for you. Focus on designing and executing research projects with an emphasis on gathering data through a survey. Cover sampling techniques, data collection, and basic research design. Design a research project and a survey instrument.

Roger Pfaffenberger, Professor of Decision Sciences, M.J. Neely School of Business, Texas Christian University–Forth Worth

WEDNESDAY, MAY 10	HALF-DAY COURSES	1:00 P.M.–5:00P.M.	4 CONTACT HOURS
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265

Teaching Quality Filtering of Web Sites
\$250.00 USD (\$365.00 CDN)

Attendance Maximum: 30
Intended Audience: All levels of experience with Web-based health resources and search engines.



Uncover the methods of training health professionals to find and evaluate resources on the Web. Learn to identify effective methods of teaching quality filtering of Web resources; understand different adult learning styles and teaching strategies; plan, publicize, and coordinate classes; integrate new resources and technologies into curriculum development; and acquire useful training materials.

Christopher Shaffer, Technology Coordinator, NN/LM Greater Midwest Region, Library of the Health Sciences, University of Illinois–Chicago; and **Cara Wilhelm**, Head, Knowledge Center and INET Operations, Heller Financial, Chicago

365

Finding and Using Health Statistics Results
\$250.00 USD (\$365.00 CDN)

Attendance Maximum: 30



Health statistics are difficult to use because they feature information collected from competing perspectives. Explore the sources of statistics on health correlates, conditions, care, and consequences. Learn from a new reference work published by Bernan Press. Learn to identify and find important results, assess their benefits and limitations, and progress from summaries to detailed original reports.

Dan Melnick, Ph.D., President, Dan Melnick Research Inc., North Bethesda, MD

366

NLM's PubMed Clinical Trials Database and the Next Generation Gateway
\$150.00 USD (\$220.00 CDN)

Intended Audience: Knowledge of MeSH and experience with the Web.

This course will present an overview and demonstrations of these three Web-based systems. The focus will be on recent PubMed enhancements, including Limits and History. Learn about NLM's new clinical trials database and the new Gateway system designed to provide a single interface to multiple NLM retrieval systems.

NLM Staff

WEDNESDAY, MAY 10 (CONT.)	HALF-DAY COURSES	1:00 P.M.–5:00P.M.	4 CONTACT HOURS
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564

Library Web Site Architecture and Design

\$150.00 USD (\$220.00 CDN)

Attendance Maximum: 30

Intended audience: Familiarity with library Web sites and the Internet in general is expected, but knowledge of HTML and other specific Web technologies, while helpful, is not required.

Use brainstorming and creative thinking techniques to develop an imaginary medical library Web site. Work in groups to conceptualize, discuss, and consider the issues of architecture and design. Focus on clientele and services, site architecture and organization, page design, and issues for academic, hospital, consumer health, and special libraries. Learn a Web site conceptualization process for the grassroots level.

Stewart Brower, Technology Development and Promotions Librarian, School of Medicine, Washington University, St. Louis, MO

765

Introduction to Health Services Research

\$150.00 USD (\$220.00 CDN)

Attendance Maximum: 30

Intended Audience: Librarians with Web experience.

Learn about the field of health services research (HSR), including practice guidelines, evidence reports, and basic research methodologies. Gain practical knowledge about the major sources of HSR information. Attend a demonstration of the NLM HealthSTAR bibliographic database, HSTAT full-text database of practice guidelines and technology assessments, and HSRProj database of ongoing projects.

Majorie A. Cahn, Head; and **Catherine Selden** and **Ione Auston**, Librarians, National Information Center on Health Services Research and Health Care Technology; National Library of Medicine, Bethesda, MD

SATURDAY, MAY 6	CONFERENCE SYMPOSIUM	12:30 P.M.–5:00P.M.	4 CONTACT HOURS
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851

Out of the Mist, Into the Millennium: A Symposium on Alternative and Complementary Health Care Information

\$150 USD (\$220 CDN)

Sponsored by MLA's Chiropractic Libraries Section

North American consumers are increasingly demanding access to information on alternative or complementary medicine. As a result, medical librarians in most arenas are experiencing increased demand for information on alternative or complementary medicine. The Eisenberg study published in the November 11, 1998, issue of *JAMA* reported that visits to alternative medicine practitioners by the U.S. population exceeded "total visits to all U.S. primary care physicians." The study further concluded that between 1990 and 1997 "alternative medicine use and expenditures increased substantially." In response to demand, medical schools across North America are increasing their course offerings to include courses exploring alternative health care. Three years ago, *Life* magazine reported that thirty-four of the 125 American medical schools offered courses in complementary medicine.

Providing access to information on alternative medicine is a collection development challenge for medical librarians in all environments. This symposium features presentations by four librarians involved in providing library and information services in the complementary medicine community:

- **Deborah Caplow**, Director of Library Services, Bastyr University, Kenmore, WA
- **Marian Hicks**, Director of the Learning Resource Center, Cleveland Chiropractic College, Los Angeles
- **Sandy Iverson**, Director, Learning Resources Centre, Canadian College of Naturopathic Medicine, Toronto, Canada
- **Marcia Thomas**, Library Director, Ruth R. Cleveland Memorial Library, Cleveland Chiropractic College, Kansas City, MO

Their presentations will provide information of value and interest to all librarians working to expand their ability to provide access to information on alternative or complementary medicine. The three main areas of discussion will be:

- Out of the mist: building core collections of alternative health resources
- Locating the isles: accessing periodical literature on alternative and complementary health care
- Into the millennium: utilizing the Internet to access alternative and complementary health care information

The presentations will include a broad range of subjects covered by the umbrella term "alternative medicine" including: naturopathy, chiropractic, Asian or Chinese medicine, botanical or herbal medicine, acupuncture, homeopathy, nutrition, osteopathy, and midwifery.

Following a primary session with the key speakers, symposium participants will have the opportunity to participate in two small group discussion sessions to explore the topics in more detail.

WEDNESDAY, MAY 10

CONFERENCE SYMPOSIUM

12:15 P.M.–9:00 P.M.

8 CONTACT HOURS

861

Dragon by the Tail: The Myth and Reality of Electronic Journals
\$275 USD (\$400 CDN) includes a box lunch and dinner

Sponsored by MLA's Collection Development, Medical School Libraries, and Technical Services Sections

Sponsored in part by Institute for Scientific Information, HARRASSOWITZ, Ovid Technologies, and RoweCom, Inc.

Librarians, publishers, scholars, clinicians, and intermediaries are engulfed in a sweeping transition from print to electronic publishing. We seek the advantages and comfort of the print neighborhood, while laying plans to forge into an uncharted electronic universe. We move, always aware of potential pitfalls: licenses to sign, archive terms to negotiate, technical decisions to manage, clientele to placate. This symposium will give us an opportunity to explore the issues surrounding electronic publishing, and discuss and debate the revolutionary changes that await us. We will share perceptions and experiences on the nature of scientific communication, use of electronic publications, cost models, technical standards, and unique challenges facing librarians as they manage nascent electronic collections.

We encourage participation by hospital and academic library directors, collection development, technical services, public services, and education librarians; technical support staff; and Web developers. Any and all who are evaluating, buying, organizing, and providing online products and training clients in their use are invited. In addition, we are targeting participation by publishers, scientific editors, vendors, and government personnel who are working both to preserve the old and create the new.

The last plenary session of MLA/CHLA/ABSC 2000, held from 10:45 A.M.–NOON on Wednesday, May 10, will serve as the kick-off for the symposium. The symposium will include a diverse panel of distinguished speakers who will respond to the plenary session and all other aspects of electronic publication.

Symposium speakers include:

- **David E. Shulenburg**, Provost, University of Kansas; proponent of National Electronic Article Repository (NEAR) proposal, as well as BioOne
- **Ken Fulton**, Executive Director, National Academy of Sciences
- **Anne Okerson**, Associate University Librarian for Collections Development and Management, Yale University, New Haven, CT; founder of Lib-license Web site and recognized expert in licensing and cost negotiation for electronic products
- MLA members **Jacqueline Donaldson Doyle, AHIP**, Merrill W. Brown MD Health Sciences Library, Samaritan Health System, Phoenix, AZ; **Emily Hull**, Health Sciences Library, University of Washington–Seattle; and **Susan Starr**, Biomedical Library, University of California–San Diego.

Additional speakers will cover the following:

- The perspective of the researcher, the clinician, and the clinical journal publisher
- Organizing electronic information to facilitate access and use
- How to make the tough decisions—cost and use
- Technical challenges, including formatting, linking, and archiving
- The “ideal state” and “where do we go from here?”

During facilitated roundtable discussions, publishers, vendors, librarians, and other participants will be given an opportunity to voice their opinions and share their views. Here's an opportunity to take a direct role in shaping the electronic future.

JOIN OUR VANCOUVER CELEBRATIONS**The Dragon Demystified—Welcome Reception and Opening of the Hall of Exhibits****Saturday, May 6**

5:45 P.M.–7:45 P.M.

\$35 USD (\$50 CDN)

One ticket to this event comes with Inclusive and Conference-Only registrations. Order additional tickets on the Registration Form.

Sponsored in part by CISTI—Canada Institute for Scientific and Technical Information with CHLA/ABSC.

We've survived Y2K—now it's time to demystify the dragon! Follow our fire breathing friend into the Hall of Exhibits for a view of our new future from our exhibitors. Learn about new products and services while enjoying food, fun, and friendship with colleagues.

Lunch with Your Colleagues**Sunday, May 7 and****Tuesday, May 9**

NOON–2:00 P.M.

Price varies (purchase lunch in the exhibition center)

Plan to meet friends and colleagues in the café area in the Hall of Exhibits for a delicious, economical lunch. Quick, convenient, and healthy!

Friends of the National Library of Medicine: First Nations and Inuit Art Evening**Sunday, May 7**

7:00 P.M.–9:00 P.M.

\$15 USD (\$22 CDN) members of Friends of the NLM; \$35 USD (\$51 CDN) nonmembers, includes individual membership in FNLM for a year

Price includes membership fee through December 2000. Purchase tickets on the Registration Form.

Sponsored by the Friends of the NLM.

The Friends of the National Library of Medicine (FNLM) invite you to stroll into the historic district of Gastown for a reception at one of North America's largest displays of Pacific Northwest Coast First Nations and Inuit arts and crafts. Step into a private gallery with floor to ceiling windows and be tempted by exquisite desserts and authentic prints, masks, argillite carvings, cedar boxes, and more. .all your senses will be sated!

Awards Luncheon and Ceremony**Monday, May 8**

NOON–2:00 P.M.

\$60 USD (\$90 CDN)

One ticket to the luncheon is included with Inclusive registration. Order additional tickets on the Registration Form.

Honor the awardees of the turn of the century at the all-conference awards luncheon where MLA and CHLA/ABSC members will join together to toast those who have made outstanding contributions to the profession!

A Canadian Farewell**Tuesday, May 9**

7:00 P.M.–10:00 P.M.

\$65 USD (\$95 CDN)

One ticket to this event is included with Inclusive registration. Order additional tickets on Registration Form.

Sponsored in part by Majors Scientific Books, Inc.

Join friends—old and new—to sample traditional Canadian foods, music, and dancing Tuesday, May 9, 7:00 P.M. to 10:00 P.M., in the elegant ballrooms of the beautiful Hotel Vancouver, a heritage building and historic city landmark. Opened in 1939, the hotel is part of the original chain of Canadian Pacific hotels that crossed Canada, linked by the Canadian Pacific railway. Some of the first guests included King George VI and Queen Elizabeth.



Photo courtesy of Tourism Vancouver

Academy of Health Information Professionals

See "Exhibits" listing for hours

The Academy of Health Information Professionals is MLA's professional development and career recognition program. The academy offers credentials to members at various levels of achievement and mastery of the essential areas of knowledge in health sciences librarianship. For further information on the academy stop by the MLA Connections Booth.

When you attend MLA/CHLA 2000, you are eligible to earn up to one point of academy credit per meeting day, for up to three days per year. In addition, the academy recognizes contact hours earned through continuing education courses and symposia. For a detailed listing of the courses being offered at this meeting and their corresponding contact hours, please see pages 11-18.

Academy Consultations

Preparing your academy portfolio for renewal and have a question? Applying to the academy as a new member, but do not know at what level to apply? The answers to these and any other academy questions await you as members of the Credentialing Committee offer individual consultations. Visit the MLA Connections Booth for further information.

Chapter Sharing Roundtables Food for Thought: A Time to Share

Sunday, May 7, NOON-2:00 P.M.

\$16 USD (\$23 CDN), includes lunch

1. Annual Meeting Planning
2. Archives
3. Benchmarking
4. Bylaws
5. Chairs/Incoming Chairs
6. Communications/Newsletters
7. Computer Security
8. Consumer Health Information Services
9. Continuing Education
10. Electronic Journals
11. Finance and Chapter Treasurers
12. Governmental Relations
13. Internet in Libraries
14. Intranets and Libraries
15. Marketing the Library
16. Membership and Recruiting
17. Professional Growth and Development/
Academy of Health Information Professionals
18. Research
19. Web Managers

Join groups of chapter members in an informal setting to share lunch, discuss common interests, and exchange ideas and expertise at the roundtable of your choice. All MLA and CHLA members, including chapter officers, committee members, and newsletter editors, who would like to share mutual professional or activity-related concerns, are encouraged to attend. Each roundtable will include a facilitator to initiate and direct the discussion, as well as a resource person to respond to questions and to offer guidance on the topic under discussion.

All participants must register for lunch and select a topic for the event. The sit-down lunch for \$16 USD (\$23 CDN) will include: cheese tortellini with sautéed chicken and mushrooms, Italian vegetable sauté with virgin olive oil and garlic, plus torta à limone for dessert. On the Registration Form, indicate your topic number to reserve a seat at the appropriate table. Topics and their numbers are listed on the left.

This year, the following new table topics are being offered: Benchmarking, Consumer Health Information Services, Electronic Journals, and Marketing the Library. "Academy of Health Information Professionals" was added to the Professional Growth and Development table, and Internet Security was changed to Computer Security. For more information about the types of subjects discussed, see the summary reports from the 1999 roundtables event on the Chapter Council Web page on MLANET: www.chaptercouncil.mlanet.org/roundtables/index.htm.

Please address any questions to: Karen Albert, Talbot Research Library, Fox Chase Cancer Center, Philadelphia, PA 19111; km_albert@fcc.edu; 215/728-2711; fax, 215/728-3655 .

Children



The following MLA/CHLA 2000 participating hotels offer child care.

- **Waterfront Centre Hotel:** One or two children: \$9.00 per hour, for a minimum of four hours; after two children: additional charge of \$2.00 per child; \$10.00 transportation fee
- **Hotel Vancouver:** one or two children: \$8.00 per hour, for a minimum of four hours; more than two children: additional charge of \$2.00 per child
- **Hotel Pan Pacific:** uses a company, Just Like Mom; \$10 per hour for one to two children; \$12 per hour for three to four children, for a minimum of four hours; \$10 transportation fee
- **Just Like Mum** can be hired to do child care in any hotel. Please contact Kamie Blair at Just Like Mum, 604/325-4225

These organizations are not associated with MLA, and any use of them is strictly by agreement between the provider and the user. MLA disclaims any liability for the use of child care. Check with your hotel concierge for more child care information.

If you plan to bring children under the age of eighteen, please indicate the number attending on your Registration Form. An adult must accompany children who attend MLA/CHLA 2000 programs and exhibits at all times, and children who can walk must have a badge. Complimentary children's badges will be available at the Registration Center.

Colleague Connection

Meet new colleagues and build your professional network through Colleague Connection! This popular program, sponsored by MLA's Membership Committee, pairs a new member or first-time meeting attendee with a more experienced member. Once assigned, each pair of colleagues works out its own meeting schedule. Initial contacts made through Colleague Connection can lead to lifelong friendships with your peers.

If you are interested in participating, please contact Linda Flavin, lflavin@aol.com; 308 Talon Drive, Birmingham, AL 35242-6924. Indicate whether you want to be paired with an experienced member or want to help a new colleague. The deadline is April 7, 2000.

Exhibits

Hall of Exhibits Hours

Saturday, May 6, 5:45 P.M.-7:45 P.M.

Sunday, May 7, 10:00 A.M.-5:00 P.M..

*Monday, May 8, 10:00 A.M.-NOON,
2:00 P.M.-5:00 P.M.*

Tuesday, May 9, 10:00 A.M.-3:00 P.M.

The Hall of Exhibits offers you an opportunity to learn about state-of-the-art products and services for your institution. To enjoy the many displays fully, we suggest that you allow six hours during the four-day period for walking through the Hall of Exhibits.



Hospital Libraries Section Connection Reception

Monday, May 8, 5:30 P.M.-7:00 P.M.

Sponsored in part by Login Brothers Book Company, MARCIVE, Inc., MD Consult, and Ovid Technologies.

This reception is sponsored by the Hospital Libraries Section (HLS) to encourage hospital librarians to meet their leadership and to network with each other. It is also for MLA/CHLA 2000 attendees who want to know about hospital librarians or the Hospital Libraries Section. It is also for those who are willing to learn more about HLS and hospital librarians in order to have a free glass of wine and hot hors d'oeuvres! In addition, we are inviting speakers and attendees from the Hospital Automation Forum, immediately preceding the reception, to come and informally continue the discussion. With special thanks to our vendors who have made this reception possible, please come and join us before dinner for any of the above reasons.

Hospitality Center

Sponsored in part by Ovid Technologies.

Discover why Vancouver is spectacular by nature! Make the Hospitality Center your first stop for maps and information about local attractions. Sign up for the always popular "dine-around," a great way to meet new colleagues and experience one of Vancouver's wide range of excellent restaurants such as Chinese, Japanese, Korean, Thai, Vietnamese, Indian, French, Italian, or Spanish. Learn how Americans are eligible to receive a sales tax rebate. Local Assistance Committee members and other experts on the area staff the center.

International Visitors

Sunday, May 7, 5:30 P.M.-6:30 P.M.

Welcome to Vancouver! The National Program Committee, MLA Board of Directors, International Cooperation Section, and headquarters staff extend a cordial welcome to those joining us from outside the United States or Canada—and will be pleased to answer any questions you have regarding MLA/CHLA 2000. All international visitors are invited to a special welcome reception and orientation session.

The Internet Center

*See "Exhibits" listing for hours.
Sponsored in part by MD Consult.*

The MLA Internet Center in the Hall of Exhibits is a mini-network of computers that provides convenient Internet access and demonstrations for meeting participants. With knowledgeable colleagues on hand to assist you, you can learn about the wide range of information resources that are available through the power of global networking.

Telnet and a few different graphical e-mail applications (Calypso and Eudora) will be available on the computer so that attendees can use their e-mail. You should bring the following information: the name and, if possible, the IP number of your host (mail server), plus your user name and password. All e-mail servers can pick-up e-mail using Telnet.

The Learning Center

See "Exhibits" listing for hours.

Organized and staffed by members of the Educational Media and Technologies Section, the MLA Learning Center in the Hall of Exhibits is a demonstration area that provides attendees hands-on exposure to various software and videotape programs. The Learning Center offers numerous computer-based instruction programs for review that are either new programs or programs that have been recently updated. It is also equipped with VCRs and TVs for reviewing newly released videotapes. If you select or support these types of instructional resources for your institution, stop by the MLA Learning Center to explore and evaluate the programs firsthand and discuss your experiences with colleagues.

Legislative Update

Monday, May 8, 2:30 P.M.-4:00 P.M.

Join the Governmental Relations Committee for an update on legislation in progress and related MLA activities. The program will address topics such as NLM funding and intellectual property in the digital environment. Learn how legislative issues affect the way librarians provide information and information services.

Media Festival

Come to the Media Festival, hosted by the Educational Media and Technologies Section to introduce librarians to timely health care topics or issues that contribute to the efficient operation of the library. Details will be provided in the *Official Program*.

Member Resource Room

Friday-Sunday, May 5-7, 9:00 A.M.-4:00 P.M.

Monday-Tuesday, May 8-9, 8:00 A.M.-5:00 P.M.

Wednesday, May 10, 8:00 A.M.-1:00 P.M.

For your convenience, typewriters, a photocopier, and an IBM-compatible computer (with a laser printer) are available for association business in the Member Resource Room. Equipment use is available on a first come, first served basis. Please bring your own diskettes (3.5" floppy).

New Members/First-Time Attendees

Sunday, May 7, 7:30 A.M.-9:00 A.M.

*Sponsored in part by Gold Standard
Multimedia, Inc.*

MLA's Membership Committee extends a warm welcome to all new members and those attending an MLA or CHLA/ABSC annual meeting for the first time! Because your first meeting can be overwhelming, the Membership Committee invites you to a special welcome orientation and breakfast reception. Meet association officers, other MLA members, and headquarters staff; then join us at 9:00 A.M. for the official Welcome to MLA/CHLA 2000!

Placement Service

Orientation

Sunday, May 7, 8:30 A.M.-9:00 A.M.

Placement Service Hours

Sunday, May 7, 9:00 A.M.-4:00 P.M.

*Monday-Tuesday, May 8-9,
8:00 A.M.-5:00 P.M.*

Wednesday, May 10, 8:00 A.M.-1:00 P.M.

MLA/CHLA/ABSC 2000 provides an informal rendezvous for job seekers and employers. Whether you're seeking an entry-level position, an opportunity for advancement, a change of scenery, or a highly qualified employee, we encourage you to take advantage of the Placement Service. Individual job seekers and employers can register with the Placement Service by completing the forms on pages 40 or 41. All forms will be accepted whether or not you're able to attend MLA/CHLA/ABSC 2000; only nonmember employers are assessed fees for participating. Please send placement forms, separately from your meeting registration forms, to MLA/CHLA 2000 Placement Service, Suite 1900, 65 East Wacker Place, Chicago, IL, 60601-7298. To index job and applicant forms, we must receive them by April 7, 2000.

Postconference Tours

Offered by Convention Services Northwest.

*For information and reservations for the
postconference tours, please contact
Lynne Treadway, Convention Services
Northwest, at 800/275-9198.*

Tour 1: Alaska Inside Passage Cruise, 7 days, May 10-17, 2000

Departs from Vancouver, BC, for Juneau, Skagway, Glacier Bay, and Ketchikan. Prices begin at \$996.00 USD (includes port charges and taxes) per person based on double occupancy. The scenery is breathtaking, the wildlife extraordinary, and every day brings new insights into the unspoiled natural world.

Tour 2: Canadian Rockies, 5 days, May 12-17, 2000

Departs from Vancouver, BC, for Jasper, Mt. Robson, Banff, Canadian Rockies, and Columbia Mountains, through British Columbia's premier wine region back to Vancouver. Price is \$1,196.00 USD per person based on double occupancy. See Athabasca Falls, Columbia Icefield, Peyto Lake, Bow Lake, and Crowfoot Glacier, and explore Banff National Park, and much more.

Poster Session

Monday, May 8, 2:00 P.M.-4:00 P.M.

Come visit the Poster Session and learn from your colleagues. Both print poster and interactive computer demonstrations will be highlighted. Presenters will staff the session from 2:00 P.M.-4:00 P.M. on Monday to answer your questions and describe their work. Print posters will be left up for display through Tuesday afternoon. All presentations will be held in the Hall of Exhibits.

Scholarship Booth

Make a donation to support the MLA grants and scholarship program, and take home a unique gift for a friend, family member, or yourself! Cash, checks, Visa, MasterCard, and American Express will be accepted. Stop by the MLA Connections Booth to see what's offered.

Special Note for the Disabled



The Medical Library Association wishes to ensure that no individual with a disability is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. The Vancouver Convention & Exhibition Centre is fully accessible to the disabled including wheelchair accessible meeting rooms. Wheelchair accessible directions are available upon request. If you need any auxiliary aids and services identified in the Americans with Disabilities Act, please contact MLA headquarters at mllaom@mlahq.org or 312/419-9094 x21; or write to Medical Library Association Conference and Exhibit Manager, 65 E. Wacker Place, Suite 1900, Chicago, IL 60601.

Sunrise Seminars

Monday, May 8, 7:30 A.M.-8:15 A.M.

Tuesday, May 9, 7:30 A.M.-8:15 A.M.

These popular exhibitor-sponsored and exhibitor-produced educational workshops allow our exhibitors to demonstrate their newest products and services. Start your day in an upbeat way by participating in these informative and interesting programs.

Tapes Available

If this jam-packed program makes your head spin, catch up on all the hot information at your leisure by ordering audio tapes of sessions in the registration area. Order forms will also be distributed in attendee packets at the meeting.

Voting Rights

You are eligible to vote if you hold an MLA membership in at least one of these categories: Regular (includes Introductory), Life, Fellow, Emeritus, or authorized Institutional Representative. The authorized representative for an Institutional Member may vote at the annual meeting. If unable to attend, the representative may designate an alternate, for voting purposes, by notifying MLA by March 31, 2000. Written notification must be on the institution's letterhead and include the alternate's name and the representative's signature. To help ensure accurate processing, send the notification with the alternate's Registration Form.

Walk for Fun

Sunday, May 7

Be sure to include the 11th annual Majors Walk on your schedule for Vancouver during MLA/CHLA/ABSC 2000. The vigorous walk will begin at 6:30 A.M., Sunday, May 7. See the *Official Program* for details.

What to Wear

The fresh spring air blows in early to this seaside city with an eruption of spring blossoms. Active locals flood the streets on bicycles, inline skates, and running shoes. Pack light clothing along with a few sweaters and comfortable walking shoes. Daytime temperatures average 18° Celsius (68° Fahrenheit). Evenings, especially in the surrounding mountains, are a bit cooler so it's best to pack a light jacket and sweater.

To maximize your comfort during meeting sessions, bring a jacket, sweater, or wrap. The climate in convention centers is difficult to control and some rooms may be cooler than others. Business casual is appropriate dress for MLA/CHLA 2000.

COMMITTEE (OR PANEL, ETC.)	DATE	TIME
Awards Committee	<i>Monday, May 8</i>	<i>7:00 A.M.–9:00 A.M.</i>
Benchmarking Task Force	<i>Tuesday, May 9</i>	<i>7:00 A.M.–9:00 A.M.</i>
Books Panel Committee	<i>Saturday, May 6</i>	<i>8:00 A.M.–4:00 P.M.</i>
<i>Bulletin</i> Editorial Board	<i>Tuesday, May 9</i>	<i>7:00 A.M.–9:00 A.M.</i>
Bylaws Committee	<i>Tuesday, May 9</i>	<i>7:00 A.M.–9:00 A.M.</i>
Continuing Education Committee	<i>Wednesday, May 10</i> <i>Wednesday, May 10</i> <i>Thursday, May 11</i>	<i>7:00 A.M.–9:00 A.M.</i> <i>1:30 P.M.–5:00 P.M.</i> <i>9:00 A.M.–5:00 P.M.</i>
Credentialing Committee	<i>Friday, May 5</i> <i>Saturday, May 6</i>	<i>5:00 P.M.–10:00 P.M.</i> <i>9:00 A.M.–NOON</i>
Fellows of MLA	<i>Monday, May 8</i>	<i>3:30 P.M.–4:30 P.M.</i>
Governmental Relations Committee	<i>Monday, May 8</i>	<i>7:00 A.M.–9:00 A.M.</i>
Grants and Scholarships Committee	<i>Wednesday, May 10</i>	<i>7:00 A.M.–9:00 A.M.</i>
Joseph Leiter NLM/MLA Lecture Committee	<i>Tuesday, May 9</i>	<i>7:00 A.M.–9:00 A.M.</i>
Membership Committee	<i>Monday, May 8</i>	<i>7:00 A.M.–9:00 A.M.</i>
MLANET Editorial Board	<i>Wednesday, May 10</i>	<i>7:00 A.M.–9:00 A.M.</i>
Nominating Committee	<i>Saturday, May 6</i>	<i>10:00 A.M.–5:00 P.M.</i>
Oral History Committee	<i>Wednesday, May 10</i>	<i>7:00 A.M.–9:00 A.M.</i>
Publications Committee	<i>Monday, May 8</i>	<i>7:00 A.M.–9:00 A.M.</i>
Section Program Planners	<i>Saturday, May 6</i> <i>Wednesday, May 10</i>	<i>4:00 P.M.–5:00 P.M.</i> <i>7:00 A.M.–9:00 A.M.</i>
Section Treasurers Meeting	<i>Monday, May 8</i>	<i>8:00 A.M.–9:00 A.M.</i>
2000 National Program Committee	<i>Saturday, May 6</i>	<i>2:00 P.M.–3:00 P.M.</i>
2001 National Program Committee	<i>Saturday, May 6</i>	<i>9:00 A.M.–4:00 P.M.</i>
2002 National Program Committee	<i>Saturday, May 6</i>	<i>10:00 A.M.–5:00 P.M.</i>

MLA/CHLA/ABSC 2000 Section Program Sessions Preliminary Program	Sunday May 7 7:30 A.M.—9:00 A.M.	Sunday May 7 4:00 P.M.—5:30 P.M.	Monday May 8 4:00 P.M.—5:30 P.M.	Monday May 8 5:30 P.M.—7:00 P.M.	Tuesday May 9 12:30 P.M.—2:00 P.M.	Tuesday May 9 2:30 P.M.—4:00 P.M.	Tuesday May 9 4:00 P.M.—6:00 P.M.	Wednesday May 10 9:00 A.M.—10:30 A.M.
	Business	Program	Program	Informal	Business	Program	Informal	Program
Cancer Librarians			•		•			
Chiropractic Libraries	•	•						
Collection Development	•	•						
Consumer and Patient Health Information		•			•	•		•
Corporate Information (pending)		•			•			
Dental	•					•		
Educational Media and Technologies	•					•		•
Federal Libraries	•	•	•			•		•
History of the Health Sciences		•			•	•		
Hospital Libraries			•	•	•* \$15 (USD) \$22 (CDN)	•		•
International Cooperation	•	•	•			•		
Medical Informatics			•		•	•		
Medical Library Education		•	•		•			
Medical School Libraries		•	•		•	•		•
Medical Society Libraries	•	•				•		
Nursing and Allied Health Resources					•	•		•
Pharmacy and Drug Information	•	•	•					
Public Health/Health Administration		•			•	•		•
Public Services	•	•	•					•
Relevant Issues	•					•		
Research	•	•						•
Technical Services		•			•	•		
Veterinary Medical Libraries			•			•		

SIG Sessions	Business	Program	Program	Informal	Business	Program	Informal	Program
Clinical Librarians SIG							•	
Complementary Medicine SIG		•					•	
Department of the Army Medical Command Libraries SIG							•	
Department of Veterans Affairs Librarians SIG				•				
Family Practice SIG				•				
Geriatrics and Gerontology SIG				•				
Internet SIG								
Lesbian/Gay/Bisexual Health Sciences Librarians SIG							•	
Mental Health SIG		•		•				
Molecular Biology and Genomics SIG				•				
Osteopathic Libraries SIG							•	
Outreach SIG				•				•
Pediatric Librarians SIG				•				
Problem-Based Learning SIG				•				
Rehabilitation Hospital SIG				•				
Vision Science SIG							•	
White House Conference on Library and Information Services SIG							•	

*Purchase lunch tickets on the Registration Form.

REGISTERING IS EASY

Complete the Registration Form and:

- **MAIL** it with your payment to Medical Library Association, P.O. Box 4267, Carol Stream, IL 60197-4267;
- **FAX** it with your credit card payment to MLA's fax line at 312/419-8950 (do not mail the original); or
- **REGISTER** via MLANET at www.mlanet.org.

Be sure to send your registration before **April 21, 2000**. After April 21, bring it to the Registration Center in the Vancouver Convention & Exhibition Centre for on-site registration. Send your registration or purchase order before **March 20, 2000**, and save **\$60 (USD) or \$85 (CDN)**.

PAYMENT

Payment must accompany your Registration Form. You may pay by check (payable to MLA), money order, Visa, MasterCard, or American Express. Payments must be in U.S. dollars (USD) and free of bank charges. CHLA members may pay in Canadian dollars (CDN) drawn on a Canadian bank. Registrations received without payment will be returned. Only registrations paid by credit card or purchase order may be faxed to 312/419-8950.

If you are an MLA or CHLA member and you would like to be invoiced, **you must include a purchase order with your Registration Form**. Payment not received by June 30, 2000, will be charged an additional \$50 (USD) or \$75 (CDN) handling fee.

REGISTRATION CENTER HOURS

Conference material will be distributed at the MLA/CHLA Registration Center located at the Vancouver Convention & Exhibition Centre, 999 Canada Place, Vancouver, BC V6C 3C1 Canada, www.vanconex.com.

Thursday, May 4, 4:00 P.M.-8:00 P.M.
Friday, May 5, 7:00 A.M.-6:00 P.M.
Saturday, May 6, 7:00 A.M.-8:00 P.M.
Sunday, May 7, 7:00 A.M.-6:00 P.M.
Monday, May 8, 7:00 A.M.-6:00 P.M.
Tuesday, May 9, 7:00 A.M.-5:00 P.M.
Wednesday, May 10, 7:00 A.M.-9:00 A.M.

MLA/CHLA 2000 REGISTRATION PACKAGES**Inclusive**

Includes admission to all sessions, exhibits, the Welcome Reception, the Awards Luncheon, and the Closing Reception. If you attend these events, this package provides a saving of \$55 (USD) or \$80 (CDN) from the Conference-Only package.

Conference-Only

Includes admission to all sessions and exhibits and the Welcome Reception.

One-Day

Includes admission to all sessions and exhibits on a specific day, with the exception of ticketed events. On the Registration Form, circle the day you wish to attend.

Children

If you plan to bring children under the age of eighteen, indicate the number attending on your Registration Form. Children must be accompanied by an adult at all times, and children who can walk must have a badge. Complimentary children's badges will be available at the Registration Center. For additional details, see "General Information."

Continuing Education

To register for continuing education courses, enter course numbers for each day on the Registration Form. Fees are based on first choice selections. Course numbers, fees, and descriptions can be found on pages 11 through 18; course numbers appear above the course titles. You do not have to attend the meeting in order to register for MLA/CHLA 2000 courses.

Special Services

If you have a legal disability or a special dietary requirement, please include a written description of your needs with the registration form. Please provide any additional information detailing your special needs and a fax number, if possible, where you can be contacted for additional details. MLA must receive the form by **March 20, 2000**, to accommodate you.

Confirmations

Upon receipt and processing of your Registration Form, MLA will send you a confirmation letter. Please bring your confirmation letter with you to the MLA/CHLA Registration Center in the Vancouver Convention & Exhibition Centre. Confirmations will be sent only to those who register prior to **April 21, 2000**.

Cancellations

All cancellations must be submitted in writing to the director of finance at MLA, fax 312/419-8950. Cancellations received before **April 21, 2000**, are subject to a \$50 (USD) or \$75 (CDN) cancellation fee, plus \$50 (USD) or \$75 (CDN) for each continuing education course. After April 21, 2000, MLA will give refunds only for documented medical emergencies. Refunds will be processed within six weeks after the meeting. MLA will honor written requests to transfer registration to another person.

Special Student Discount

You can qualify for a student rate for Conference-Only registration if you are a Student member of MLA or CHLA, or a nonmember enrolled as a full-time student in an ALA-accredited library school degree program. Such students may also register for continuing education courses and symposia for only \$25 (USD) or \$35 (CDN) each, pending available space. To guarantee a space in a continuing education course, you may opt to pay full course rates. **Proof of full-time student enrollment is required** (attach a photocopy of your student ID or school bill to your registration). If you are registering via MLANET, please fax the copy to 312/419-8950.

REGISTER
MLANET AT
www.mlanet.org

YOUR MAILING ADDRESS

Attach address label from the front of this program if provided.

Name _____

Institution, Organization, or Company _____

Library, Agency, or Department _____

Address _____

City, State/Province, Zip/Postal code _____

Country _____

Daytime telephone (include area code) _____ Fax number (include area code) _____

E-mail address _____

BADGE INFORMATION

Print or type your name as you wish it to appear on your badge.

Name _____

Institution, Organization, or Company _____

Library, Agency, or Department _____

City _____ State/Province _____

Country _____

SPECIAL SERVICES

If you require special accommodations to participate fully, please attach a written description of your needs.

I will be accompanied by _____ children under 18.

MEMBER # _____ **MLA:** _____ **CHLA:** _____

REGISTRATION FEES: Circle your choice and enter the total fee in the far right column.*

For additional information, see page 28.	Inclusive		Conference Only		One-Day Attendance	
	before Mar. 20	after Mar. 20	before Mar. 20	after Mar. 20		
MLA or CHLA / ABSC Member / Institutional Representative, AALL, ACRL, AMIA, ARL, NRHA, or SLA Member	\$320 (\$465)	\$380 (\$555)	\$250 (\$365)	\$310 (\$455)	S M T W (circle day) \$130 (\$190)	
MLA/CHLA Emeritus Member	\$160 (\$235)	\$220 (\$320)	\$125 (\$180)	\$185 (\$270)		
Full-Time Student			\$25 (\$35)	\$25 (\$35)	\$25 (\$35)	
Nonmember	\$480 (\$700)	\$540 (\$790)	\$375 (\$545)	\$435 (\$635)	\$195 (\$285)	\$

EXTRA TICKETS: Subtotal amount for each event.

Event descriptions on page 19.	Ticket Options	# of Tickets	Price per Ticket
The Dragon Demystified Welcome Reception and Opening of the Hall of Exhibits	Incl. and Conference-Only includes one ticket.		\$35 (\$50) \$
Awards Luncheon	Inclusive registration includes one ticket to each of these events		\$60 (\$90) \$
A Canadian Farewell (closing reception)			\$65 (\$95) \$

OPTIONAL EVENT TICKETS: Indicate quantity and then subtotal for each event.

	Ticket Options	# of Tickets	Price per Ticket
Chapter Sharing Roundtables Luncheon (see page 21)	Circle Topic: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19		\$16 (\$23) \$
Hospital Libraries Section Lunch (see page 26)			\$15 (\$22) \$
Friends of NLM Event: First Nations and Inuit Art Evening (see page 19)	Members of FNLM		\$15 (\$22) \$
	Nonmembers		\$35 (\$51)

CONTINUING EDUCATION: Enter course number and amount; subtotal amount for first choice for each day.

Course descriptions on pages 11 18.	First Choice Full-Day or A.M.		First Choice Afternoon		Second Choice Full-Day or A.M.		Second Choice Afternoon	
	Course #	Amount	Course #	Amount	Course #	Amount	Course #	Amount
Friday, May 5								\$
Saturday, May 6 (course or symposium)								\$
Wednesday, May 10 (course or symposium)								\$

2000 MLA MEMBERSHIP DUES

New members, attach the application on page 42.
To renew your membership, attach your latest invoice.

TOTAL PAYMENT ENCLOSED

Payment Information (Please circle: **U. S. dollars** or **Canadian dollars**) \$

Payment enclosed to MLA. (Make checks payable in U.S. or Canadian funds.)

Bill me. (MLA/CHLA members only)

P.O.# _____

Card number _____ Exp. date _____

Signature _____

Charge my credit card: MC Visa AMX

MEDICAL LIBRARY ASSOCIATION: P.O. Box 4267, Carol Stream, IL 60197-4267; fax, 312/419-8950; www.mlanet.org.

* Amounts in parentheses are in Canadian dollars for CHLA members paying by check or purchase order.

IL EST FACILE DE S'INSCRIRE

Remplir le formulaire d'inscription et:

- **POSTEZ-LE** avec votre paiement à la Medical Library Association, P.O. Box 4267, Carol Stream, IL 60197-4267;
- **FAITES-LE PARVENIR PAR TÉLÉCOPIEUR** avec un paiement par carte de crédit au numéro de télécopieur de la MLA suivant 312/419-8950 (ne postez pas l'original); ou
- **INSCRIVEZ-VOUS** par l'intermédiaire de MLANET à l'adresse électronique suivante www.mlanet.org.

Assurez-vous de nous faire parvenir votre inscription avant le **21 avril 2000**. Après cette date, apportez-la au centre d'inscription du Vancouver Convention & Exhibition Centre pour vous inscrire sur place. Faites-nous parvenir votre inscription ou votre bon de commande avant le **20 mars 2000** et économisez **60 \$ (É.U.)** ou **85 \$ (Can.)**.

PAIEMENT

Le paiement doit accompagner votre formulaire d'inscription. Vous pouvez payer par chèque (à l'ordre de la MLA), mandat postal, Visa, MasterCard ou American Express. Les paiements doivent être faits en dollars américains (É.U.) et exempts de frais bancaires. Les membres de l'ABSC peuvent payer en dollars canadiens (Can.) tirés d'une banque canadienne. Les formulaires d'inscription reçus sans paiement seront retournés. Seules les inscriptions payées par carte de crédit ou bon de commande peuvent être envoyés par télécopieur au numéro 312/419-8950.

Si vous êtes un membre de la MLA ou de l'ABSC et que vous aimeriez être facturé, **vous devez inclure un bon de commande avec votre formulaire d'inscription**. Les paiements qui n'auront pas été reçus d'ici le 30 juin 2000 seront sujets à des frais de manutention de 50 \$ (É.U.) ou de 75 \$ (Can.).

HEURES DU CENTRE D'INSCRIPTION

Les documents du Congrès seront distribués au centre d'inscription de la MLA/ABSC situé dans le Vancouver Convention & Exhibition Centre, 999 Canada Place, Vancouver, Colombie-Britannique V6C 3C1 Canada, www.vanconex.com.

Le jeudi 4 mai, de 16 h à 20 h
 Le vendredi 5 mai, de 7 h à 18 h
 Le samedi 6 mai, de 7 h à 20 h
 Le dimanche 7 mai, de 7 h à 18 h
 Le lundi 8 mai, de 7 h à 18 h
 Le mardi 9 mai, de 7 h à 17 h
 Le mercredi 10 mai, de 7 h à 9 h

TROUSSE D'INSCRIPTION DU CONGRÈS 2000 DE LA MLA/ABSC

Prix tout compris

Cela comprend l'admission à toutes les séances, les expositions, la réception de bienvenue, le déjeuner de remise des récompenses et la réception de clôture. Si vous désirez participer à ces activités, ce forfait vous procure une économie de 55 \$ (É.U.) ou de 80 \$ (Can.) à comparer au forfait Congrès seulement.

Congrès seulement

Ceci comprend l'admission à toutes les séances, les expositions et la réception de bienvenue.

Un jour

Ceci comprend l'admission à toutes les séances et les expositions pour une journée particulière à l'exception des activités qui exigent des billets. Sur le formulaire d'inscription, veuillez encercler la journée à laquelle vous voulez assister.

Enfants

Si vous prévoyez amener des enfants de moins de 18 ans, indiquez le nombre sur le formulaire d'inscription. Les enfants doivent être accompagnés d'un adulte en tout temps et les enfants qui peuvent marcher doivent avoir un macaron. Des macarons gratuits à l'intention des enfants seront disponibles au centre d'inscription. Pour de plus amples renseignements, consultez la rubrique «Renseignements généraux».

Formation professionnelle

Pour vous inscrire aux cours de formation professionnelle, inscrivez le numéro des cours pour chaque journée sur le formulaire d'inscription. Les frais sont basés sur les sélections de premier choix. Vous pouvez trouver les numéros de cours, les frais et les descriptions de la page 11 jusqu'à la page 18. Le numéro du cours apparaît au dessus de son titre. Il n'est pas nécessaire d'assister à la réunion pour pouvoir vous inscrire à l'un des cours du Congrès 2000 de la MLA/ABSC.

Services spéciaux

Si vous avez une incapacité reconnue ou si vous nécessitez une diète spéciale, veuillez adjoindre une description par écrit de vos besoins au formulaire d'inscription. Veuillez fournir tout renseignement pertinent sur vos besoins spéciaux et un numéro de télécopieur, si possible, pour que nous puissions vous contacter pour obtenir des renseignements additionnels. La MLA doit recevoir le formulaire avant le **20 mars 2000** pour vous accommoder.

Confirmations

Après avoir reçu et traité votre formulaire d'inscription, la MLA vous fera parvenir une lettre de confirmation. Veuillez apporter avec vous cette lettre de confirmation au centre d'inscription de la MLA/ABSC du Vancouver Convention & Exhibition Centre. Les confirmations ne seront envoyées qu'à ceux et celles qui se sont inscrits avant le **21 avril 2000**.

Annulations

Toutes les annulations doivent être soumises par écrit au directeur des finances de la MLA dont le numéro de télécopieur est le 312/419-8950. Les annulations reçues avant le **21 avril 2000** sont sujettes à des frais d'annulation de 50 \$ (É.U.) ou de 75 \$ (Can.), plus des frais de 50 \$ (É.U.) ou de 75 \$ (Can.) pour chaque cours de formation professionnelle. Après le 21 avril 2000, la MLA ne fournira de remboursement que pour des urgences médicales avec preuves documentaires. Les remboursements seront traités dans les six semaines qui suivront la réunion. La MLA accepte les demandes par écrit de transfert d'inscription à une autre personne.

Rabais spécial pour les étudiants

Vous pouvez bénéficier d'un rabais d'étudiant pour l'inscription au Congrès seulement si vous êtes un étudiant membre de la MLA ou de l'ABSC ou un étudiant non membre inscrit à temps complet dans un programme de bibliothéconomie accrédité par l'ALA. Les étudiants peuvent également s'inscrire aux cours de formation professionnelle et aux symposiums pour seulement 25 \$ (É.U.) ou 35 \$ (Can.) chacun, selon la disponibilité des places. Pour vous assurer d'une place dans un cours de formation professionnelle, vous pouvez opter de défrayer les prix au complet du cours. Il est nécessaire de fournir une preuve de votre inscription d'étudiant à temps complet (joindre une photocopie de votre carte d'identité d'étudiant ou une facture de vos frais de scolarité à votre demande d'inscription). Si vous vous inscrivez par l'intermédiaire de MLANET, veuillez télécopier le document au numéro 312/419-8950.

VOTRE ADRESSE POSTALE

Coller l'étiquette avec votre adresse que vous trouverez à l'avant de ce programme, si fournie.

Nom _____

Institution, organisme ou compagnie _____

Bibliothèque, agence ou ministère _____

Adresse _____

Ville, état/province, Zip/code postal _____

Pays _____

Téléphone le jour (inclure le code régional) _____ Télécopieur (inclure le code régional) _____

Courriel _____

RENSEIGNEMENTS SUR LE MACARON

Écrire en lettres moulées ou dactylographier votre nom tel que vous voulez qu'il apparaisse sur votre macaron.

Nom _____


Institution, organisme ou compagnie _____

Bibliothèque, agence ou ministère _____

Ville _____ État/Province _____

Pays _____

SERVICES SPÉCIAUX

 Si vous avez besoin de services spéciaux pour être en mesure de participer pleinement, veuillez faire la description par écrit de vos besoins.
 Je serai accompagné(e) de _____ enfant(s) de moins de 18 ans.

N° DE MEMBRE MLA: _____ ABSC: _____

FRAIS D'INSCRIPTION: Encerchez votre choix et inscrivez le total des frais dans la colonne de droite.*

Pour de plus amples renseignements, voir page 28.	Tout compris		Congrès seulement		Un jour	
	Avant 20 mars	Après 20 mars	Avant 20 mars	Après 20 mars	Journée choisie	
Membre ou membre institutionnel de la MLA ou de l'ABSC/CHLA Membre de l'AALL, ACRL, AMIA, ARL, NRHA ou de la SLA	320 \$ (465 \$)	380 \$ (555 \$)	250 \$ (365 \$)	310 \$ (455 \$)	D L Ma Me (Encerchez le jour choisi)	
Membre d'élite de la MLA/ABSC	160 \$ (235 \$)	220 \$ (320 \$)	125 \$ (180 \$)	185 \$ (270 \$)	130 \$ (190 \$)	
Étudiant temps plein			25 \$ (35 \$)	25 \$ (35 \$)	25 \$ (35 \$)	
Non membre	480 \$ (700 \$)	540 \$ (790 \$)	375 \$ (545 \$)	435 \$ (635 \$)	195 \$ (285 \$)	
					\$	

BILLETS ADDITIONNELS: Sous-total pour chaque activité

Description des activités la page 19.	Choix de billets	N° de billets	Prix par billet	
Le dragon d'onythifid Réception de bienvenue et ouverture de la salle des expositions	Billet inclu dans catégories Tout compris et Congrès seulement.		35 \$ (50 \$)	\$
Déjeuner de remise des récompenses	L'inscription tout compris comprend un billet		60 \$ (90 \$)	\$
Un adieu canadien (réception de clôture)	pour chacune de ces activités		65 \$ (95 \$)	\$

BILLETS POUR LES ACTIVITÉS FACULTATIVES: Indiquez la quantité et le sous-total de chaque activité

Description des activités la page 18.	Choix de billets	N° de billets	Prix par billet	
Déjeuner et tables rondes sur le partage entre chapitres (voir page 21)	Encerchez les sujets : 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19		16 \$ (23 \$)	\$
Déjeuner de la section des bibliothèques d'hôpital (voir page 26)			16 \$ (23 \$)	\$
Activités des amis de la NLM: Premières nations et soirée d'arts Inuit (voir page 19)	Membres de FNLM		15 \$ (22 \$)	\$
	Non membres		35 \$ (51 \$)	\$

Formation professionnelle: Inscrivez le no du cours et le montant; faites le sous-total du premier choix de chaque jour.

Description des cours de la page 18.	Premier choix Jour complet ou matin		Premier choix Après-midi		Deuxième choix Jour complet ou matin		Deuxième choix Après-midi	
	N° de cours	Montant	N° de cours	Montant	N° de cours	Montant	N° de cours	Montant
Le vendredi 5 mai								
Le samedi 6 mai (cours ou symposium)								
Le mercredi 10 mai (cours ou symposium)								

Frais d'adhésion la MLA pour l'an 2000

Nouveaux membres, joindre la demande de la page 42.
 Pour renouveler votre adhésion, veuillez joindre votre plus récente facture.

TOTAL DU PAIEMENT CI-JOINT

Renseignements sur le paiement: (veuillez encercher Dollars américains ou Dollars canadiens) \$

Paiement la MLA ci-joint.
 (mettre des chèques en devises américaines ou canadiennes.)

Facturez-moi. (Membres de la MLA/ABSC seulement) N° de carte _____ Date d'expiration _____
 N° de bon de commande _____

Facturez-le sur ma carte de crédit: MC Visa AMX Signature _____

MEDICAL LIBRARY ASSOCIATION: P.O. Box 4267, Carol Stream, IL 60197-4267; tél., 312/419-8950; www.mlanet.org.

* Les montants entre parenthèses sont en dollars canadiens et s'appliquent aux membres de l'ABSC qui désirent payer par chèque ou par bon de commande.

Formulaire d'inscription au Congrès 2000 de la MLA/ABSC

INSTRUCTIONS FOR MLA/CHLA 2000 HOUSING

- **Make your reservation before** April 7, 2000.
- **Send your housing form to the Waterfront Centre Hotel or Hotel Vancouver. Contact the Hotel Pan Pacific, Crowne Plaza Hotel Georgia, or Days Inn Downtown directly at the numbers listed below.**

MLA has arranged special conference rates at the hotels listed below. Make your reservation by calling the hotel direct or sending the accompanying housing form. If you call, be sure to identify that you are attending the MLA/CHLA 2000 annual meeting, May 5–11, 2000. Make your reservation before **April 7, 2000**. After that date, conference rates may not be available. Rooms are subject to limited availability and reservations are taken on a first come, first served basis. Reservations require a guarantee by credit card or check.

Rates are subject to the Provincial Rooms Tax of 10% and Federal Goods and Services Tax (GST) of 7%. Nonresident visitors to Canada may request a rebate of the GST by completing a Refund for Visitors application, which will be available at the meeting.

Hotel rates are in Canadian dollars. As a convenience for Canadian visitors, rates are also shown in U.S. dollars at an exchange rate of 1.50. The U.S. amounts are subject to change based on the actual exchange rate in effect at the time of your stay.

CO-HEADQUARTERS HOTELS**Hotel Pan Pacific**

300-999 Canada Place
Vancouver, BC
V6C 3B5 Canada
604/662-811
Toll free (U.S.): 800/937-1515
Toll free (Canada): 800/663-1515
E-mail: reservations@panpacific-hotel.com

Single: \$215.00 CDN (\$143.00 USD) **Double:** \$240.00 CDN (\$160.00 USD)

Triple: \$270.00 CDN (\$180.00 USD) **Quad:** \$300.00 CDN (\$200.00 USD)

This spectacular Five-Diamond deluxe hotel rises twenty-three stories above the harbor and is situated atop the Alaska Cruise ship terminal and the Vancouver Convention & Exhibition Centre. Each luxurious room has a breathtaking view of the ocean, mountain, or city. Four award-winning restaurants and lounges, 24-hour room service, complimentary morning coffee delivered to your room; state of the art health club, squash, and racquetball courts, and outdoor heated pool.

Waterfront Centre Hotel

900 Canada Place Way
Vancouver, BC
V6C 3L5 Canada
604/691-1991; fax, 604/691-1828
Toll free (U.S. and Canada): 800/441-1414

Single: \$210.00 CDN (\$140.00 USD) **Double:** \$235.00 CDN (\$157.00 USD)

Triple: \$265.00 CDN (\$177.00 USD) **Quad:** \$295.00 CDN (\$197.00 USD)

The Waterfront Centre Hotel, Vancouver's newest and most luxurious waterfront property enjoys a spectacular harborfront setting with unmatched views of the ocean and mountains. Connected to the Vancouver Convention & Exhibition Centre and enviably close to entertainment, fine shopping, attractions, beaches, Stanley Park, and so much more. Luxuriously appointed rooms, terraced gardens, and welcoming smiles have a way of making each guest feel rather "royal." Each room has many special touches, which include: opening windows, individual climate control, cordless telephones, free local telephone calls, data ports, 24-hour room service, irons and ironing boards, movie channel, complimentary health club access, terry-cloth bathrobes, coffee makers, mini-bar, and hair dryer.

PARTICIPATING HOTELS**Hotel Vancouver**

900 West Georgia Street
Vancouver, BC
V6C 2W6 Canada
604/684-3131; fax, 604/662-1924
Toll free (U.S. and Canada): 800/441-1414

Single: \$205.00 CDN (\$137.00 USD) **Double:** \$230.00 CDN (\$153.00 USD)

Triple: \$255.00 CDN (\$170.00 USD) **Quad:** \$280.00 CDN (\$187.00 USD)

Hotel Vancouver is located in the heart of downtown, directly across from the Vancouver Art Gallery; on the doorstep of Vancouver's entertainment, shopping, and restaurant scene; and only four short blocks away from the Vancouver Convention & Exhibition Centre. With over \$75 million spent in renovations since 1989, this elegant grand hotel is one of a kind and is home to 900 West Restaurant and Wine Bar ... voted one of the top five restaurants in the city by local food critics and offering more than seventy-five wines by the glass.

The Crowne Plaza Hotel Georgia

801 West Georgia Street
Vancouver, BC
V6C 1P7 Canada
604/682-5566
Toll free (U.S. and Canada): 800/663-1111

Single/Double (one bed): \$135.00 CDN (\$90.00 USD)

Twin (two beds): \$155.00 CDN (\$103.00 USD) **Triple:** \$155.00 CDN (\$103.00 USD)

The Crowne Plaza Hotel Georgia has been a landmark in the heart of Vancouver since it opened in 1927. A six-month refurbishing process was completed in 1998, restoring the hotel to its original splendor while adding many modern amenities for today's corporate traveller. All 313 guest rooms feature custom designed furnishings and artwork integrated with the amenities of a four-star, deluxe hotel: dual phone lines, data ports, voice mail messaging, and more in a setting of comfort and elegance rarely seen today.

Days Inn Downtown

921 West Pender Street
Vancouver, BC
V6C 1M2 Canada
604/681-4335
Toll free (U.S. and Canada): 877/681-4335
E-mail: Welcome2@Daysinn.van.com

Single: \$110.00 CDN (\$73.00 USD) **Double:** \$122.00 CDN (\$81.00 USD)

Triple: \$132.00 CDN (\$88.00 USD) **Quad:** \$142.00 CDN (\$95.00 USD)

The Days Inn Vancouver Downtown is a small, European-style hotel located two blocks from the Vancouver Convention & Exhibition Centre, one block from Pacific Centre Mall, and walking distance to all downtown attractions. This hotel has eighty-five very comfortable, newly renovated rooms including in-room coffee and tea, voice mail telephones, data ports, hair dryers, irons, and ironing boards. There are a restaurant, lounge, and pub at the hotel, and valet parking. Fitness passes are available for hotel guests at the new YWCA, a half-block away, which includes access to the fitness centre, whirlpool, swimming pool, and sauna.

**MLA/CHLA 2000
Vancouver, BC
May 5-11, 2000**

Use this form to reserve your hotel rooms for MLA/CHLA 2000 at the rates listed below.

The deadline for hotels to receive your reservation is April 7, 2000.

RESERVATIONS ARE PROCESSED ON A FIRST COME, FIRST SERVED BASIS.

Mail or fax this form to your first choice hotel as listed.

The Hotel Pan Pacific, Crowne Plaza Hotel Georgia, and Days Inn Downtown will accept reservations by phone only (see page 32 for more information).

Room Reservation Guarantee

All reservations must be guaranteed. You may guarantee your reservation by providing credit information below or by mailing a check directly to your selected hotel after you have received a hotel confirmation. *Changes and cancellations must be made directly with hotel.*

FINAL INSTRUCTIONS

Mail or fax your completed Housing Application Form directly to your first hotel choice:

Waterfront Centre Hotel
900 Canada Place Way
Vancouver, BC
V6C 3L5 Canada
604/691-1991; fax, 604/691-1828
Toll free: 800/441-1414

Hotel Vancouver
900 West Georgia Street
Vancouver, BC
V6C 2W6 Canada
604/684-3131; fax, 604/662-1924
Toll free: 800/441-1414

CONTACT INFORMATION

Name of occupant _____

First name _____ M.I. _____ Last name _____

Company/Institution _____

Street address or P.O. box number _____

City _____ State/Province _____ Zip/Postal code _____ Country _____

Daytime telephone (include area code) _____ Fax number (include area code) _____

International fax number (include country and city code) _____

ARRIVAL and DEPARTURE

Arrive: Date _____ Time _____ A.M. P.M.

Depart: Date _____ Time _____ A.M. P.M.

TYPE OF ACCOMMODATIONS

(Choose 1st, 2nd hotel selection AND required room type below.)

Circle One	1st	2d	1st	2d
	Waterfront Centre Hotel		Hotel Vancouver	
<input type="radio"/> SINGLE 1 person	\$210 CDN		\$205 CDN	
<input type="radio"/> DOUBLE 2 people	\$235 CDN		\$230 CDN	
<input type="radio"/> DBL/DBL 2 people	\$235 CDN		\$255 CDN	
<input type="radio"/> TRIPLE 3 people	\$265 CDN		\$255 CDN	
<input type="radio"/> QUAD 4 people	\$295 CDN		\$280 CDN	
<input type="radio"/> SUITE 1 or 2 bedroom	Call for Availability		Call for Availability	

Please add 10% Provincial Rooms Tax and 7% Federal Goods and Services Tax to cost of room.

Sharing with: _____ Special Needs: _____

Smoking: Yes No

CREDIT CARD INFORMATION

MasterCard/Visa American Express Diners Club Discover

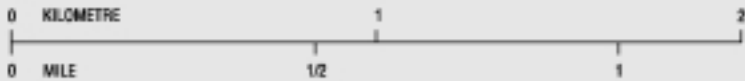
Name on card _____

Card number _____ Exp. date _____

Authorized signature _____ Date _____



LEGEND	
★	MLA/CHLA/ABSC Annual Meeting Site
Ⓜ	Hotel Vancouver
Ⓜ	Hotel Pan Pacific
Ⓜ	Waterfront Centre Hotel
Ⓜ	Crown Plaza Hotel Georgia
Ⓜ	Days Inn Vancouver



Diversifying the Dragon: Strategies for 2000 Plus
CHLA/ABSC MLA

Tourism Vancouver -
The Greater Vancouver Convention and Visitors Bureau
Plaza Level, 200 Burrard St., Vancouver, British Columbia V5C 3L6
www.tourismvancouver.com



**MLA/CHLA 2000
Vancouver, BC
May 5-11, 2000**

MLA and CHLA have reserved a limited block of time for groups that want to schedule meetings during MLA/CHLA 2000. Your informal meeting will be listed in the *Official Program* if your request form is received before March 5, 2000. MLA sections, chapters, and SIGs may have up to two informal meetings at no charge for meeting space. Space for additional meetings will cost \$100.00 (USD) per meeting. Non-MLA and non-CHLA groups (i.e., other associations or not-for-profit organizations) will be charged \$200.00 (USD) per meeting.

Because space is limited, please schedule all informal meetings as soon as possible by faxing this form to 312/419-8950. The form, with your payment (check or money order), should then be sent to the Meeting Planner, Medical Library Association, 65 E. Wacker Place, Suite 1900, Chicago, IL 60601; 312/419-9094. Submit one form per meeting; photocopy this form if necessary. Please print or type.

MEETING REQUIREMENTS

Please rank your first and second choice meeting times and the exact time of your meeting within the allotted time period.

_____ Monday, May 8, 10:30 A.M.–NOON (_____ P.M. to _____ P.M.)

_____ Monday, May 8, 3:00 P.M.–4:00 P.M. (_____ A.M. to _____ A.M.)

_____ Monday, May 8, 5:30 P.M.–7:00 P.M. (_____ P.M. to _____ P.M.)

_____ Tuesday, May 9, 4:00 P.M.–6:00 P.M. (_____ P.M. to _____ P.M.)

Number of attendees expected: _____

Preferred Room Set-up

- Conference (chairs around a table)
- Theater, with head table for _____ people.

Arrangements for audiovisual equipment and food or beverage service should be made directly with MLA/CHLA's contracted supplier. Contact names and telephone numbers will be provided in your confirmation letter.

- Food or beverage service Yes No
- Audiovisual equipment Yes No
- Listing in the *Official Program* Yes No

Group name (as you wish it to appear in the *Official Program*) _____

CONTACT INFORMATION

Group _____

Contact person _____

Address _____

City, State/Province, Zip/Postal code _____

Daytime telephone (include area code) _____ Fax number (include area code) _____

BILLING INFORMATION

Billing contact _____

Billing address _____

City, State/Province, Zip/Postal code _____

Daytime telephone (include area code) _____

INFORMAL MEETING FEES

Meeting room fees \$ _____ USD

Total amount enclosed \$ _____ USD

Signature _____ Date _____





JOB CLASSIFICATIONS

Administration

Principal function will be management or administration.

Technical Services

Duties will entail preservation, collection development, acquisitions, cataloging, planning and maintenance of library automated systems, or all or any of the above.

Public Services

Duties will include circulation, reference, online searching, interlibrary loan, education, audiovisual services, or all or any of the above.

Other

Please include a complete description.

FINAL INSTRUCTIONS

Return completed form to MLA/CHLA 2000 Placement Service, Medical Library Association, Suite 1900, 65 East Wacker Place, Chicago, IL 60601-7298.

To be indexed, forms must reach MLA headquarters no later than April 7, 2000. Please give late forms to the registrar on duty at the Placement Service. Late forms will be added to the "Late Arrivals" section of the notebooks at the end of the day on which they are received and will not be indexed.

An orientation will be held for all Placement Service participants on Sunday, May 7, from 8:30 A.M. to 9:00 A.M. After the orientation, or when you first visit the Placement Center, see the registrar on duty to receive an identification number. You can use this number to contact employers or applicants. General instructions on other Placement Service procedures will also be available. Photocopying facilities will be available for copying forms. Participants may not remove notebooks from the Placement Center. Catalogs of Job Opportunity and Applicant Forms (including late arrivals) will be sold at the end of the conference at the Registration Center and by mail after the meeting for \$20.00 (USD) each.

INFORMATION FOR EMPLOYERS

The Job Opportunity Form on page 40 is for you, as an employer, to locate suitable applicants by listing job openings with the MLA/CHLA 2000 Placement Service. This form will be photocopied and filed in the Job Opportunity Notebooks for inspection by meeting attendees. Only this form will be reproduced. No other job forms will be reproduced. Applicant Notebooks will also be compiled, and Placement Service staff will assist your representative in arranging interviews with job applicants at the meeting.

Fees

MLA Institutional Members may list job opportunities with the Placement Service at no charge. Institutions that are not MLA Institutional Members may list job opportunities with the Placement Service for \$100.00 (USD) per listing.

Employers (member or nonmember institutions) may post Placement Service job opportunities to the MLANET Jobline for \$40.00 (USD) per job listing.

Forms

All Job Opportunity Forms will be indexed by state according to experience requirements, salary range, and job classification. Applicant Forms will be indexed alphabetically and include years of experience, salary desired, preferred location, and preferred job classification.

Experience Requirements

Please check the option that best fits your needs. Use the space provided for additional descriptive information on specific areas in which experience is required or desired.

Salary Information

All positions-available advertisements (including Job Opportunity Forms) should list a salary range. You must list at least a salary minimum. We will not accept placement forms that do not list salary information.

Job Classification

Although the categories represented are necessarily broad, use the classifications outlined on this page when making your choice.

INFORMATION FOR APPLICANTS

The Applicant Form on page 41 is for you, as an applicant, to locate job openings through the Placement Service.

Only this form will be placed in the Applicant Notebooks at the annual meeting. Please do not attach personal resumes. They will be discarded. Do bring copies of a comprehensive resume to distribute to the employer representatives with whom you interview. Job Opportunity Notebooks will also be available.

Fees

There is no fee for applicant use of the Placement Service.

Forms

Job Opportunity Forms will be indexed in the front of the notebooks by state, experience requirements, salary range or minimum, and job classification. Applicant Forms will be indexed alphabetically and include years of experience, preferred job classification, preferred location, and salary desired.

Years of Experience

Please note on the form your total years of experience, as well as specific duties for which you have had responsibility.

Preferred Job Classification

Please note the classification (from the descriptions on this page) that best defines the job you want.

This form will be reproduced and placed in Job Opportunity Notebooks in the Placement Center during MLA/CHLA 2000. No other forms will be accepted for reproduction. Please print or type all requested information. To ensure that your information is reproduced legibly, please stay within the margins. Please use a separate form for each position offered.

Date

Job title

Salary (minimum required, range preferred)

JOB CLASSIFICATION

Please check the appropriate category.

- Administration Technical services
 Public services Other _____

DUTIES/RESPONSIBILITIES

EDUCATIONAL REQUIREMENTS

Include necessary degree(s) and discipline(s) (e.g., M.S. in library science).

ADDITIONAL REQUIREMENTS

Employer's name (institution/library)

Address

City, State/Province, Zip/Postal code

Daytime telephone (include area code)

Contact person

Job location (institution/library, if different from above)

JOB #
MLA office use only

Starting date

Closing date (for applications)

TYPE OF INSTITUTION

- Academic Government
 Hospital/Health agency Social service
 Information industry Other _____

ACADEMY MEMBERSHIP PREFERRED?

- Yes, required Yes, preferred No

EXPERIENCE REQUIRED

Please check the required number of years of experience in a library setting.

- Entry-level position 5-7 years
 1-3 years 7+ years
 3-5 years Other _____

Will a representative be available to interview applicants in the Placement Center during MLA/CHLA 2000?

If no, please include instructions for applicants to contact you.

- Yes
 No

Check all dates that a representative will be present.

- May 7 May 8 May 9 May 10

BILLING

- We are an MLA Institutional Member: this listing is free.

Our MLA ID# is _____

- We are not an MLA Institutional Member.

Check for \$100.00 (USD) enclosed.

Please bill us. Our P.O.# is _____ (required).

- Yes! Post this job opportunity to the MLANET Job Opportunities page (fee for any employer).

Check for \$40.00 (USD) enclosed.

Please bill us. Our P.O.# is _____ (required).

**Return completed form to
 MLA/CHLA 2000 Placement Service
 Medical Library Association
 Suite 1900 • 65 East Wacker Place • Chicago, IL 60601-7298**

This form will be reproduced and placed in Applicant Notebooks in the Placement Center during MLA/CHLA 2000. No other forms will be accepted for reproduction. Please print or type all requested information. To ensure that your information is reproduced legibly, please stay within the margins.

Date _____

Last name _____ First name _____ Middle initial _____

Address _____

City, State/Province, Zip/Postal code _____

Daytime telephone (include area code) _____ Work Home

Location preferred (state or province/regional area/country) _____

Salary desired (specify minimum range) _____

APPLICANT # MLA office use only	
--------------------------------------------	--

PREFERRED JOB CLASSIFICATION

Check any that apply.

- Administration Technical services
 Public services Other _____

Your total number of years of experience in a library

- 0-1 years (entry-level) 5-7 years
 1-3 years 7+ years
 3-5 years Other _____

Date available to start work _____

EDUCATION	MAJOR	DEGREE/YEAR
-----------	-------	-------------

List college(s)/university(ies).

_____	_____	_____
_____	_____	_____
_____	_____	_____

OTHER QUALIFICATIONS

List skills, accomplishments, awards, language competence, etc.

EXPERIENCE

Please note your last or current position and your most significant previous library-related positions.

Job title, library, and dates of employment	Primary duties and responsibilities

MLA MEMBER

- Yes No

ACADEMY MEMBER

- Yes No

List membership in other professional organizations.

Will you be attending MLA/CHLA 2000 in Vancouver?

- Yes No

...the Placement Service Orientation (May 7)?

- Yes No

Check all dates that you will be present.

- May 7 May 8 May 9 May 10

**Return completed form to MLA/CHLA 2000 Placement Service, Medical Library Association
Suite 1900 • 65 East Wacker Place • Chicago, IL 60601-7298.**

MLA Membership Application

MLA memberships are designed to meet **YOUR** needs. For further information on membership categories or benefits, visit the MLANET Web site at www.mlanet.org or contact MLA headquarters at 312/419-9094 or info@mlahq.org.

BUSINESS/WORK ADDRESS

(for your listing in MLA's membership directory)

Last name, First name, Middle initial

Institution

Library

Address

City, State/Province, Zip/Postal code

Country *(if other than the United States)*

Daytime telephone *(include area code)*

Fax number *(include area code)*

Electronic mail address

MAILING ADDRESS

(if different from above)

Last name, First name, Middle initial

Address

City, State/Province, Zip/Postal code

Country *(if other than the United States)*

PAYMENT INFORMATION

Dues are payable in U.S. dollars.

- Enclosed is a check made payable to MLA.
- Please charge my American Express MasterCard Visa

Amount enclosed

Credit card # Exp. date

Signature

Please send completed application with payment to

Medical Library Association
P.O. Box 4267
Carol Stream, Illinois 60197-4267

FOR INDIVIDUALS

Please check the appropriate membership category.

- Regular Membership **\$135**
- Your annual salary is \$24,000 or less **\$ 80**
- Introductory Membership **\$ 90**
- Affiliate Membership **\$ 80**
- International Membership **\$ 90**
- Student Membership **\$ 30**

FOR INSTITUTIONS

Please check the appropriate subscription category. Dues are based on the number of journal subscriptions received by your library.

- 0–199 subscriptions **\$210**
- 200–299 subscriptions **\$285**
- 300–599 subscriptions **\$345**
- 600–999 subscriptions **\$415**
- 1,000+ subscriptions **\$495**

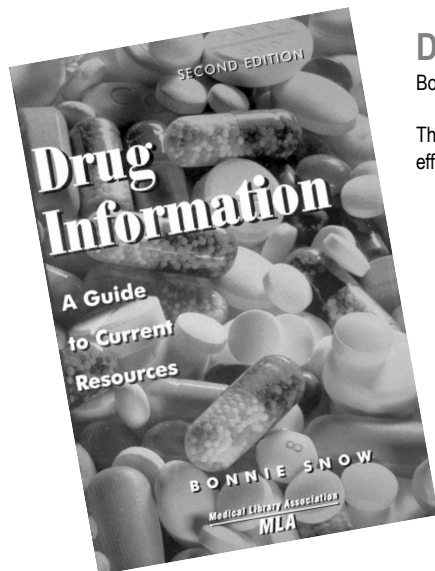
YES! I'd like to join an MLA section too!

Please check any that apply, and include section dues with your MLA dues.

- Cancer Librarians (16) **\$10.00**
- Chiropractic Libraries (23) **\$10.00**
- Collection Development (22) **\$10.00**
- Consumer and Patient Health Information (21) **\$ 7.50**
- Dental (01) **\$10.00**
- Educational Media and Technologies (02) **\$15.00**
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New Publications from MLA



Drug Information: A Guide to Current Resources, 2nd Edition

Bonnie Snow

This book was revised and updated to provide guidance in selecting the most appropriate sources and using them effectively.

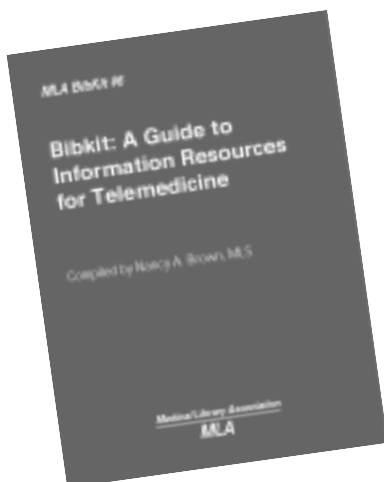
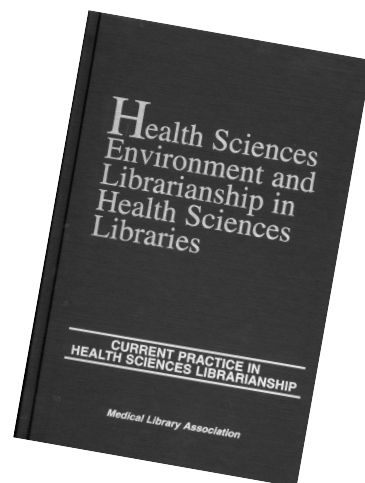
- Designed for use either as a self-study text or as a course text in more formal instruction programs, the book provides background data on pharmaceutical technology, legal and regulatory issues, and discusses the ways in which people use pharmaceutical information.
- New to the second edition are chapters on regulatory sources online, industrial pharmacy, and market research, and competitive intelligence sources online.
- Also included: more detailed annotations and evaluative commentary of individual resources—for a total of 467 publications.
- Revised Practicum exercises, developed to encourage self-evaluation and review, illustrate typical quick-reference queries and suggested solutions.

Health Sciences Environment and Librarianship in Health Sciences Libraries, Volume 7

Lucretia W. McClure, editor

Volume 7 of the Current Practice in Health Sciences Librarianship brings forth the reasons why and how health sciences librarianship "practice adapted to changes in the environment, emphasizing how much the medical climate in North America and institutional issues have influenced the directions taken by libraries." Chapter titles include:

- Health Sciences Environment
- Types of Libraries and Institutions
- Standards for Health Sciences Libraries
- National Library of Medicine
- Cooperative Efforts of Health Sciences Libraries
- History of Health Sciences Librarianship



BibKit #6: A Guide to Information Resources for Telemedicine

by Nancy A. Brown, M.L.S.

MLA's newest BibKit provides an overview of important telemedicine publications. It focuses on the past five years, which have seen an explosion in the use of telemedicine and information about telemedicine. Citations for historical reports documenting early telemedicine projects are included.

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